

CIMB Spot, Play, Win Campaign Terms & Conditions

Campaign Period

CIMB Spot, Play, Win Campaign ("Campaign") is organised by CIMB Group Berhad ("CIMB"). The Campaign shall commence from **3 September 2026**, 12.00pm and shall end on **5 September 2026**, 6.00pm, both dates inclusive ("Campaign Period").

Eligibility

This Campaign is open to all individuals at the commencement of the Campaign Period ("Eligible Participants").

How to Participate

- a) Spot the big CIMB luggage around selected locations within Kuala Lumpur during the Campaign Period;
- b) Remove a sticker from the travel luggage; and
- c) Redeem the Campaign Prize or unlock the travel deal indicated on the sticker, subject to these Terms and Conditions and while stocks last.

Campaign Prizes

Each participant shall be entitled to one (1) prize on a first-come, first-served basis, while stocks last.

The prizes available under the Campaign are as follows:

1. RM1,000 Touch 'n Go eWallet Credit (Total: 3 units)

Each winner shall be entitled to receive RM1,000 Touch 'n Go eWallet Credit upon fulfilling the applicable minimum spend requirement set out below:

- a) The winner must make a minimum spend of RM500 in a single receipt using a CIMB Credit or Debit Card/-i from 3 September 2026 to 30 September 2026, both dates inclusive.
- b) The winner must provide proof of the qualifying transaction for verification. Upon verification, CIMB will provide the Touch 'n Go Reload PIN to the winner.
- c) If the winner fails to fulfil the minimum spend requirement by 30 September 2026, the Campaign Prize shall be forfeited and the winner shall have no further claim against CIMB in respect of the Campaign Prize.

2. CIMB OCTO Plushie (Total: 150 units)

Eligible Participants who obtains a sticker indicating the CIMB OCTO Plushie shall be entitled to redeem one (1) CIMB OCTO Plushie.

Travel Deals

Travel deals indicated on the stickers are subject to the respective terms and conditions, validity periods and participating merchants applicable to the CIMB Deals.

General Terms and Conditions

1. The Eligible Participants agree that by participating in the Campaign, they:

- a) are required to read and understand these Terms and Conditions;
- b) have accessed, read and confirm their agreement to these Terms and Conditions;
- c) confirm that the key contract terms affecting their obligations have been adequately explained to them;
- d) consent to CIMB processing and disclosing their personal data in accordance with the CIMB Group Privacy Notice at www.cimb.com.my/en/personal/privacy-policy.html;
- e) agree that all decisions reasonably made by CIMB in relation to every aspect of this Campaign, including the Campaign Prize and determination of the Eligible Participants, shall be final, binding and conclusive; and
- f) agree that CIMB shall not be liable or held responsible to the Eligible Participants if CIMB is unable to perform in whole or in part of any of its obligations in these Terms and Conditions attributable directly or indirectly to:
 - (i) the failure of any mechanical or electronic device, data processing system or transmission line;
 - (ii) electrical failure;
 - (iii) industrial dispute, war, strike or riot;
 - (iv) any act of God beyond CIMB's control; or
 - (v) any factor in a nature of unforeseen circumstances which is beyond CIMB's reasonable control.

2. The Eligible Participants will be disqualified from participating in the Campaign and/or the Campaign Prize will be forfeited if, during the Campaign Period and/or before the redemption of the Campaign Prize the Eligible Participants are in breach of the terms and conditions governing the Campaign.

3. CIMB shall have the right to disqualify any Eligible Participants that it determines to be:

- a) tampering with the entry; and/or
- b) acting in breach of these Terms and Conditions.

CIMB shall have the right to extend, shorten, discontinue, cancel, terminate or suspend the Campaign by giving seven (7) calendar days' prior notice to the Eligible Participants via:

- (i) announcement at CIMB's website; and/or
- (ii) notice at CIMB's branches; and/or
- (iii) by any other means of notification which CIMB may select.

For avoidance of doubt, CIMB shall not be liable to the Eligible Participants for any losses, damages, costs or expenses as may be suffered or incurred by the Eligible Participants as a direct or indirect result of any Campaign Prize and/or any cancellation, suspension, shortening or extension of the Campaign.

4. CIMB shall not be liable to any Eligible Participants or any party for any loss or damage (including but not limited to, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages) resulting from The Eligible Participants participation or non-participation in the Campaign unless such loss or damage arises from and is caused directly by CIMB's negligence or wilful default.

5. a) CIMB shall have right to vary, add, delete, or amend any of these Terms and Conditions ("Amendment") by giving twenty-one (21) calendar days' prior notice to the Eligible Participants via:

- (i) announcement at CIMB's website; and/or
- (ii) notice at CIMB's branches; and/or
- (iii) advertisement in one newspaper of CIMB's choice; and/or
- (iv) by any other means of notification which CIMB may select.

b) The Amendment shall be considered as binding on the Eligible Participants from the date as specified by CIMB in the notification.

c) If the changes required by law or any rules, regulations, directives, notices and guidelines ("Regulations") then they will take effect in accordance with the law or Regulations and CIMB will inform/give notice to the Eligible Participants about these changes as soon as possible.

d) Eligible Participants agree to access CIMB's website at regular intervals to view the terms and conditions of the Campaign and to ensure that they are kept up-to date with any variation to these Terms and Conditions.

6. CIMB will not be liable to the Eligible Participants for any loss or damage suffered or incurred by the Eligible Participants as a direct or an indirect result of the Amendment.

7. Eligible Participants shall fully indemnify and keep CIMB indemnified against any fee, cost, charge, expense, loss, damage or liability which CIMB may incur as a result of the Eligible Participants:

- a) participation in the Campaign; and/or
- b) receipt, redemption or use of the Campaign Prize; and/or
- c) breach or failure to comply with these Terms and Conditions.

8. These Terms and Conditions:

a) shall prevail over any provisions or representations contained in any other materials advertising the Campaign; and

b) are to be read together with the prevailing terms and conditions of the CIMB Cards which shall apply in addition to these Terms and Conditions.

9. These Terms and Conditions are subject to and construed in accordance with the laws of Malaysia and the rules, regulations and guidelines of Bank Negara Malaysia and other relevant regulatory bodies to which CIMB is subject.

10. If CIMB does not exercise a right that it has in these Terms and Conditions, this does not stop CIMB from exercising that right or any other rights CIMB has in the future.

11. The Eligible Participants agree that they will be responsible for any taxes, government fees or any other charges in relation to this Campaign.

12. CIMB's website may contain links to other websites ("Third Party Links"). CIMB has no control over, and do not monitor or review the contents of the Third Party Links. If the Eligible Participants do click on the Third Party Links, the Eligible Participants understand that they are accessing the Third Party Links at their own risk and CIMB is not responsible for any losses the Eligible Participants may incur.

13. Eligible Participants may contact CIMB's Customer Resolution Unit ("CRU") for any feedback and/or complaint in relation to this Campaign via letter, phone call and email:

Address: CIMB Bank Berhad, Customer Resolution Unit (CRU), P.O. Box 10338, GPO Kuala Lumpur, 50710 Wilayah Persekutuan

Telephone No: 603 6204 7788

Email: contactus@cimb.com

CIMB may change the above contact details by notifying the Eligible Participants by way of announcement at CIMB's website or by any other means of notification which CIMB may select.