

Remittance Platforms for Customers

Dear Valued Customers, please refer to below for the available Remittance Platforms

For seamless and faster transactions, it is recommended to use our Digital Platforms

Digital Platform

Platforms for Individual Customers



Download & Register Clicks OCTO App

1. Download CIMB OCTO App from App Store
2. Select 'Register'
3. Input your ATM/Credit Card number (16 digits)
4. Create USER ID (alphanumeric 6-32 characters)
5. Create PASSWORD (alphanumeric 8 characters)
6. Re-enter your password
7. Input Mother's Maiden name & your email
8. Input SECUREWORD



Register for CIMB Clicks

1. Visit www.cimbclicks.com.my
2. Select 'Register'
3. Select 'CIMB Debit & Credit Card'
4. Input your ATM/Credit Card number (16 digit)
5. Input TAC pin sent to your mobile phone
6. Input details (username, password)
7. Complete Registration



Platforms For Business Customers



Register for BizChannel@CIMB

1. Visit BizChannel@CIMB's Home Page
<https://www.cimb.com.my/en/business/digital-banking/bizchannel-cimb.html>
2. Select 'Sign Up Now'
3. Select your preferred package and follow the instructions to register

LITE Package	STANDARD & CUSTOMISED Package
Subscription Fee*	Subscription Fee*
No monthly fee (waived)	RM20 per month per user
OTP (One-Time Password)	OTP (One-Time Password)
Mobile Token	Mobile Token
Number of User(s)	Number of User(s)
Max. 5	Unlimited
Preferred Transaction Limit	Preferred Transaction Limit
RM100k per day	Unlimited
Transaction Authorisation Condition	Transaction Authorisation Condition
Any 1 Authoriser to approve	Customised Approval Matrix
Company Tagging	Company Tagging
Not Applicable	Multiple companies tagged to main company
FPX B2B Payments	FPX B2B Payments
Not Available	Available

If you are unable to access our digital platforms, you may refer to our Non-Digital Platform below

Non-Digital Platform

Platforms For Individual & Business Customers



Download the Remittance Application Smart Form

<https://www.cimb.com.my/content/dam/cimb/personal/documents/remittance/application-smart-form/remittance-application-smart-form.zip>

Or

Go to CIMB Website (www.cimb.com.my) -> Select Remittance -> Foreign Telegraphic Transfer -> Scroll down and find 'Form Download' -> Select 'Remittance Smart Application Form'

FAQ for the Remittance Smart Application Form

<https://www.cimb.com.my/en/personal/help-support/faq/foreign-transfer/remittance-smart-application-form/where-can-i-find-the-remittance-smart-application-forms.html>

Process to submit Remittance Application Smart Form

Download Remittance Application Smart Form

Fill Up Remittance Application Smart Form

Print Form and Sign

Submit form to branch