EXAMPLE CIMB Foreign Transfers CIMB Clicks App Step-by-Step Guide March 2021

FORWARD **Together**

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Foreign Transfers CIMB Clicks App Step-by-Step Guide

Login to CIMB Clicks (App)

01 👉 Open CIMB Clicks App





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Selection of Foreign Transfers

01 **General Select "Transfer"**





Foreign Transfers Main page

Send to Country 1 Receiving Currency 2 Amount Foreign Currency 3 Send Amount Transfer Type Transfer to Account Cash Collection	
Country 1 Receiving Currency 2 Amount 3 Foreign Currency 3 Send Amount 4 Transfer Type 2 Transfer to Account Cash Collection We recommend the following,	^
Receiving Currency 2 Amount Foreign Currency 3 Send Amount 4 Transfer Type Transfer to Account Cash Collection We recommend the following,	•
Amount Foreign Currency 3 Send Amount 4 Transfer Type Transfer to Account Cash Collection We recommend the following,	•
Amount Foreign Currency 3 Send Amount 4 Transfer Type Transfer to Account Cash Collection We recommend the following,	
Foreign Currency Send Amount 4 Transfer Type Transfer to Account Cash Collection We recommend the following,	^
Send Amount Transfer Type Transfer to Account Cash Collection We recommend the following,	-
Transfer Type Transfer to Account Cash Collection We recommend the following,	
Transfer to Account Cash Collection We recommend the following,	
We recommend the following,	
Please select:	
Proceed	

	Navigation Guide
<u>Select</u>	"Send To" Details
1 °	Country - Select the country you would like to send the funds to
2 °	Receiving Currency – Select the Currency you would like the beneficiary to receive in.
<u>Fill in '</u>	'Amount" Details
3 °	Send Currency -Select the currency you would like to send from
4 °	Send amount –Enter the selected currency amount you would like to send
<u>Select</u>	"Transfer Type"
5 °	Transfer To Account - Select if you would like the beneficiary to receive the fund into his/her account
6 0	Cash Collection- Select if you would like the beneficiary to receive the

funds in cash. Refer to Section 04.

Foreign Transfers CIMB Clicks App Step-by-Step Guide

Remittance Products Offered

ransfer Type	
Transfer to Account	Cash Collection
/e recommend the fo	llowing,
lease select:	-
Foreign Telegraphic Tran Attractive live rates & secure bord countries. Beneficiary may be sub Australia - est AUD 35: United Kin	sfer erless transaction across 200 jected to agent bank fees, i.e., gdom - est. GBP 40. The fee serves
as indicative only and subject to cl notice.	hanges by agent bank without prior
as indicative only and subject to c notice.	hanges by agent bank without prior
as indicative only and subject to c notice. Indicative Exchange Rat MYR 3.0671000 = SGD 1	hanges by agent bank without prior
Indicative only and subject to construct a sindicative only and subject to construct a subj	hanges by agent bank without prior te : 2.08
as indicative only and subject to c notice. Indicative Exchange Ra MYR 3.0671000 = SGD 1 MYR 2,000.00 = SGD 652 Service Charge :	hanges by agent bank without prior te : 2.08
as indicative only and subject to c notice. Indicative Exchange Ra MYR 3.0671000 = SGD 1 MYR 2,000.00 = SGD 652 Service Charge : MYR 10.00	hanges by agent bank without prior te : 2.08
as indicative only and subject to c notice. Indicative Exchange Rat MYR 3.0671000 = SGD 1 MYR 2,000.00 = SGD 652 Service Charge : MYR 10.00 Total Transfer :	hanges by agent bank without prior te : 2.08

Proceed

Navigation Guide

Select Product Preference

 Select your preferred mode of transfer whether SpeedSend or Foreign Telegraphic Transfer. If select SpeedSend, refer to Section 03 for Step Guide.



1

"Proceed button"

 Clicks on Proceed button to go to next page

2



Foreign Telegraphic Transfer

Customer declaration (1 of 2)

٢	Foreign Transfers 🛛 📀 🖸
3	Declaration
Se	ender Status
Be	eneficiary Status
Be	eneficiary Relationship
Pu	irpose of Payment
Re	<u>efer purpose code here</u>
Ту	pe of Current transfers
N	Yes No Accepting Terms & Conditions By proceeding I agree and understood the terms and conditions and declaration for this transfer.
	Proceed

Continue with more information in the next page



 Please select the appropriate purpose of payment for your transfer

Customer declaration (2 of 2)

Dense fisione D	
Beneficiary R	elationship
Other/Third I	Party Status
Purpose of P	ayment 🔻
Type of Servi	ces and investment income
Institution/U	niversity/Student ID
Yes No	Accepting Terms & Conditions By proceeding I agree and understood the terms and conditions and <u>declaration</u> for this transfer.
Notes: 1. You may cha Clicks Transact 2. Daily transa your relations purpose of tra	ange your daily transaction limit at Services > tion Limit. ction limit more than RM10,000 dependent on hip to the beneficiary e.g. immediate family or insfer e.g. education abroad.

Davigation Guide
 Accepting Terms & Conditions
 "Accept or Reject declaration"
 Read the Declaration and select "Yes" to indicate read and understood the declaration to proceed
 "Terms and Conditions & Declaration link"
 Please click on the link to view and read both TnC & Declaration
 "Proceed Button"

 Click on Proceed button to go to next page

Recipient Details

Foreign Transfers - Foreign Telegraphic Transfer

	🕞 Foreign TT	
4	Receipient Details	^
	Recipient Name	
		Q
2	NRIC/Passport	
•	Mobile No.	
	Beneficiary Address 1	
	Beneficiary Address 2	
	Beneficiary Address 3	
	Post Code	
	Country	
in	ue with more inforn	nation in

Navigation Guide **Fill in Details** "Recipient Name" 1 • Please enter or select the Beneficiary name from Favorite list "NRIC/Passport/Business registration 2 No" Please enter Beneficiary identification No "Mobile No." 3 Please enter Beneficiary Mobile Ο number . Note: Only digits are accepted (e.g. 0123456789) "Enter Beneficiary Address 1,2, 3" 4 • Please enter beneficiary addresses "Enter Beneficiary Postcode" 5 • Please enter Beneficiary postcode



"Enter Beneficiary Country"

• Please select Beneficiary Country

Recipient Bank Details

Foreign Transfers - Foreign Telegraphic Transfer

	🕞 Foreign TT	
6	Recipient Bank Details	^
1	Enter Beneficiary Account No./IBAN	
2	Beneficiary Bank Name	
2	Beneficiary Bank Address 1	
	Beneficiary Bank Address 2	
	Beneficiary Bank Address 3	
4	Post Code	
6	Country	

Continue with more information in the next page



Applicant / Sender information

Foreign Transfers - Foreign Telegraphic Transfer

🗾 🚺 Foreig	n TT
Beneficiary Bank Address 3	
Post Code	
Country	
From	•
Account	•
Sender Contact No.	
	MYR 2 000 00
mount	SGD 652.08



Confirmation Page (1 of 4)

Foreign Transfer - Foreign Telegraphic Transfer Confirmation

🕻 🛛 🗧 Foreign TT 🛛 🕐 🗖	< Foreign TT ? 🕞
0	Transaction Instruction
cipient Name	Purpose of Transfer
IC/Passport/Business Registration No	Type of Services and investment income
obile Number	Education Institution / University Name
eneficiary Address 1	
eneficiary Address 2	
eneficiary Address 3	sgd 652.08
ostCode	Bank Charges ^{MYR} 10.00 Exchange Rate SGD 1 00 - MYR 2 067100
buntry	1. = 5.
AN Code	Total MYR 2,010.00
Approve	Approve



Acknowledgement Page



Navigation Guide **Foreign Telegraphic Transfer** Acknowledgement **Acknowledgement Page** Display successful transfer 1 Ο submission for processing with reference number **Display Beneficiary Details** 2 Ο Display amount in local currency 3 Ο & foreign currency Display exchange rate use for Δ currency conversion 5 Click on Share button to save \cap your transaction receipt in PDF 6 Final amount paid including bank Ο

charges

15



SpeedSend CIMB Clicks App Step-by-Step Guide

Product Selection for Transfer to Account

<	Foreign Transfers 🛛 ? 🕞
	We recommend the following, Please select:
	SpeedSend Full pay - No beneficiary deduction. Instant transfer to accounts in UK, HK and India. Immediate cash collection available in Indonesia and Philippines.
	Indicative Exchange Rate : MYR 0.1361470 = THB 1
	MYR 2,000.00 = THB 14,690.04
	Service Charge : MYR 10.00
	Total Transfer : MYR 2,010.00
	Foreign Telegraphic Transfer Attractive live rates & secure borderless transaction across 200 countries. Beneficiary may be subjected to agent bank fees, i.e., Australia - est. AUD 35; United Kingdom - est. GBP 40. The fee serves as indicative only and subject to changes by agent bank without prior notice.
	Indicative Exchange Rate : MYR 0.1346650 = THB 1

Proceed



 \sum

2

SpeedSend CIMB Clicks App Step-by-Step Guide

Customer declaration (1 of 2)

<	Foreign Transfers 🛛 ? 🗗
3	Declaration
Se	nder Status
Be	neficiary Status
Be	neficiary Relationship
Pu	rpose of Payment
Re	<u>efer purpose code here</u>
Ту	pe of Current transfers
N	Accepting Terms & Conditions By proceeding I agree and understood the terms and conditions and declaration for this transfer.
	Proceed

Continue with more information in the next page



 Please select the appropriate purpose of payment for your transfer

SpeedSend CIMB Clicks App Step-by-Step Guide

Customer declaration (2 of 2)

	Foreign Transfers
Beneficiary R	elationship •
Other/Third F	Party Status
Purpose of Pa	ayment 🔻
Type of Servio	ces and investment income
Institution/Ur	niversity/Student ID
Yes No	Accepting Terms & Conditions By proceeding I agree and understood the terms and conditions and declaration for this transfer.
Notes: 1. You may cha Clicks Transact 2. Daily transac your relationsh purpose of tra	ange your daily transaction limit at Services > ion Limit. ction limit more than RM10,000 dependent on hip to the beneficiary e.g. immediate family or nsfer e.g. education abroad.
	Drocood

Navigation Guide

Accepting Terms & Conditions



"Accept or Reject declaration"

 Read the Declaration and select "Yes" to indicate read and understood the declaration to proceed

Terms and Conditions & Declaration link"

 Please click on the link to view and read both TnC & Declaration

8 "Proceed Button"

• Click on Proceed button to go to next

page

Beneficiary information

<	SpeedSend	? ₽
2	Beneficiary Details	^
	Recipient Name	
		Q
	Beneficiary ID Type	•
3	Beneficiary ID No	
	Destination Country	
3	То	^
	Destination Bank	-
	Transfer Money	

Continue with more information in the next page



Beneficiary information

<	SpeedSend	? E	Fill in "Beneficiary Bank" Details
з то 1	stination Bank		 "Enter or Select Destination Bank" Enter or select Beneficiary Bank receive the fund
Ben	neficiary Account No./IBAN No.	IMPORTANT	"Enter Beneficiary Account No/IBA
4 Sei	nder Details	In the 'Enter Beneficiary Account No/IBAN No' field, you must only insert the account number of the beneficiary – numbers only. Please refer to SpeedSend important information for more details.	 Please key in Beneficiary account number to receive the fund
Pay CIN	ment From MB MONEY MUL	*Do not key in SORT/ACH/BSB code into the account number field	Fill in "Sender Details"
Trar 4 Cre	nsfer Method edit to Account		 Please select your preferred acc to transfer the funds
Amo	ount 🕞 M	^{YR} 2.030. ⁰⁰	 4 "Transfer Method" O Defaulted to Credit to Account
	тне	⁴ 14,749. ⁸⁷	5 Please review the Total Amount
	Transfer Money		 6 "Transfer Money" • Clicks on Transfer Money buttor go to next page

Confirmation Page

SpeedSend	? ⊡	Education Institution /	SpeedSend University Name
Time left until exchange rate expires 00:01:45		Destination Bank	
Beneficiary Details	1	Beneficiary Account No	./IBAN NO.
Beneficiary Name		Amount	
Beneficiary ID Type		MYR 2,030.00 THB 14 749 87	
Beneficiary ID No.		Bank Charges ^{MYR} 10.00	
Destination Country		Exchange Rate $^{\text{THB}}$ 1. ⁰⁰ = ^{MYR} 0. ¹³⁷⁶²	9 3
Beneficiary Status		Total	MYR 2,040.00
Beneficiary Relationship			
		Notes: Exchange Rate changes every	2 minutes.
Sender Details			
Approve			Approve



4

Acknowledgement Page



$\left(\right)$			Navigation Guide
	SpeedSend Acknowledgement		
		Ac	knowledgement Page
	1	0	Display successful transfer submission for processing with reference number
	2	0	Display Beneficiary Details
	3	0	Display Sender Details
	4	0	Click on Share button to save your transaction receipt in PDF
	5	0	Display amount in local currency & foreign currency
	6	0	Display exchange rate use for currency conversion

 Final amount paid including bank charges
 23



nsfers 👩 🗗

Cash Collection selection

Foreign Transfers	<	Foreign Tra
end Amount		
	•	Send to
ransfer Type		Country
Transfer to Account Cash Collection		AUSTRALIA
Ne recommend the following, Please select:		Receiving Currency AUD
SpeedSend		Alert
Full pay - No beneficiary deduction. Instant transfer to accounts in UK, HK and India. Immediate cash collection available in Indonesia and Philippines.	2	Sorry, there are r methods available.
Indicative Exchange Rate :		[CLK0276
MYR 0.1374136 = THB 1 MYR 11,000.00 = THB 80,050.84	_	ОК
Service Charge :		545.44
MYR 10.00		Transfer Type
Total Transfer :		Transfer to Account
WIK 11,010.00		Note: This is an indicative exchang
lote: This is an indicative exchange rate.		

Continue with more information in the next page



	Navigation Guide
	Navigation Guide
Sel	ect "Transfer Type"
1 Ca 0	ash Collection Click on Cash Collection button
2 " ^s	SpeedSend" Please select SpeedSend
3 Pi 0	roceed button Click on Proceed button to go to next page
Ale	rt Message
4 "' o	Alert" An alert will be shown if the country selected do not have Cash Collection services

SpeedSend Cash Collection CIMB Clicks App Step-by-Step Guide

Customer declaration (1 of 2)

٢		Foreign Transfers	? E
De	clarat	tion	
Send	ler Statu	IS	-
Bene	ficiary S	Status	•
Bene	ficiary R	Relationship	•
Purp	ose of P	Payment	-
<u>Refe</u>	<u>er purpo</u>	<u>ose code here</u>	
Туре	of Curre	ent transfers	Ŧ
Yes	No es:	Accepting Terms & Conditi By proceeding I agree and unc terms and conditions and decl this transfer.	ions lerstood the laration for
		Proceed	

Continue with more information in the next page



 Please select the appropriate purpose of payment for your transfer

SpeedSend Cash Collection CIMB Clicks App Step-by-Step Guide

Customer declaration (2 of 2)

Deneficient	
Beneficiary R	elationship
Other/Third F	Party Status
Purpose of Pa	ayment
Type of Servio	ces and investment income
Institution/Ur	niversity/Student ID
Yes No	Accepting Terms & Conditions By proceeding I agree and understood the terms and conditions and declaration for this transfer.
Notes: 1. You may cha Clicks Transact 2. Daily transac your relationsh purpose of tra	ange your daily transaction limit at Services > tion Limit. ction limit more than RM10,000 dependent on hip to the beneficiary e.g. immediate family or nsfer e.g. education abroad.

Accepting Terms and Conditions
 "Accept or Reject declaration"

 Read the Declaration and select "Yes" to indicate read and understood the declaration to proceed

 "Terms and Conditions & Declaration link"

 Please click on the link to view and

read both TnC & Declaration

"Proceed Button"

8

 Click on Proceed button to go to next page

Beneficiary information

🔓 SpeedSend	
8 Beneficiary Details	^
Recipient Name	
	Q
Beneficiary Gender	•
Beneficiary ID Type	•
Repeficiary ID No	
Destination Country	
Sender Details	^
Transfer Money	

Continue with more information in the next page



Beneficiary information

Beneficiary ID Type	isend
	•
Beneficiary ID No	
Destination Country	
Sender Details	
Sender Details	~
Payment From CIMB MONEY MUL	•
Transfer Method	
mount	3 ^{MYR} 11,000. ⁰⁰ ^{THB} 80,050. ⁸⁴
Transfor	Monoy



Confirmation Page

K SpeedSend 🕜 🗖	
Time left until exchange rate	Other
expires 00:01:55	Payment
Beneficiary Details	Type of C
Beneficiary Name	0
Beneficiary Gender	MYR 11 (
Beneficiary ID Type	THB 80,0
Beneficiary ID No.	Exchange
Destination Country	1.
Beneficiary Status	Total
Beneficiary Relationship	Notes:
	Exchange Ra
Approve	





Acknowledgement Page





SpeedSend Acknowledgement **Acknowledgement Page**

Navigation Guide

- Display successful transfer 1 Ο submission for processing with reference number. Tracker No. will be sent via SMS
- 2 **Display Beneficiary Details** Ο
 - **Display Sender Details** Ο

3

- Display amount in local currency 4 & foreign currency
- 6 Display exchange rate use for 0 currency conversion
- 6 Final amount paid including bank 0 charges
 - Click on Share button to save your transaction receipt in PDF

Beneficiary Status



SpeedSend (Important Information)

Servicing Countries

Countries available for

Debit Account

Cash Collection Indonesia Vietnam - USD Laos - USD Philippines Singapore Bangladesh Vietnam Thailand Myanmar Sri Lanka Nepal Cambodia - USD

Austria Hong Kong India Singapore Australia Thailand United Kingdom Italy Nepal France United States Portugal

Philippines Spain Netherlands Bangladesh Pakistan Belgium Germany Indonesia Sri Lanka Finland Ireland Denmark Norway

Transaction Limit

Up to RM50k per

customer per day**

****** For Education and payment to immediate family member

SpeedSend Important Information

EU Countries IBAN information

IBAN – More information

Transfer to Account Option Selected

O Beneficiary Details

Beneficiary Name CA Beneficiary ID Type Passport No

Beneficiary ID No.

Destination Country HONG KONG

🕗 То

Enter or Select Destination Bank

Enter Beneficiary Account No./IBAN No.

EU Countries

IBAN is applicable for EU corridors only!

Sample of IBAN

No.	Country	IBAN	sample showr
1	Spain	ESkk bbbb gggg xxcc cccc cccc	
2	Portugal	PTkk bbbb ssss cccc cccc cccx x	
3	France	FRkk bbbb bggg ggcc cccc cccc cxx	
4	Italy	ITkk xaaa aabb bbbc cccc cccc ccc	
5	Germany	DEkk bbbb bbbb cccc ccc cc	
6	Belgium	BEkk bbbc cccc ccxx	IBAN characters
7	Denmark	DKkk bbbb cccc ccc cc	First 2 letters = country code
8	Ireland	IEkk aaaa bbbb bbcc cccc cc	k = IBAN check digits
9	Netherlands	NLkk bbbb cccc cccc cc	b= National bank code
10	Finland	Flkk bbbb bbcc cccc cx	s = Branch code
11	Austria	ATkk bbbb bccc cccc cccc	C =Account number
12	Norway	NOkk bbbb cccc ccx	X = National check digits
	•	•	

For more information of other countries, please refer to next page

1 For EU countries, please fill in Account No./IBAN No. as per sample shown

Navigation Guide

SpeedSend Important Information

Example of IBAN used in European countries

What is an IBAN (International Bank Account Number)?

- IBAN is a standard way of uniquely identifying an account for the purpose of improving the efficiency and speed of cross-border European Union payments. The length of IBAN can go up to 28 digits starting with a 2-letter country code, specific to each country.
- The *kk* after the two-character ISO country code represents the check digits calculated from the rest of the IBAN characters. If it is a constant for the country concerned, this will be stated in the Comments column. This happens where the BBAN has its own check digits that use the same algorithm as the IBAN check digits.
- The BBAN format column shows the format of the BBAN part of an IBAN in terms of upper case alpha characters (A–Z) denoted by "a", numeric characters (0–9) denoted by "n" and mixed case alphanumeric
- characters (a-z, A-Z, 0-9) denoted by "c". For example, the Bulgarian BBAN (4a,6n,8c) consists of 4 alpha characters, followed by 6 numeric characters, then by 8 mixed-case alpha-numeric characters.
- Descriptions in the Comments field have been standardised with country specific names in brackets. The format of the various fields can be deduced from the BBAN field.

No	Country	IBAN	#	Country	IBAN	#	Country	IBAN
1	Andorra (24 digits)	AD12 0001 2030 2003 5910 0100	11	Gibraltar (23 digits)	GI75 NWBK 0000 0000 7099 453	21	Norway (15 digits)	NO93 8601 1117 947
2	Austria (20 digits)	AT61 1904 3002 3457 3201	12	Greece (27 digits)	GR16 0110 1250 0000 0001 2300 695	22	Poland (28 digits)	PL27 1140 2004 0000 3002 0135 5387
3	Belgium (16 digits)	BE68 5390 0754 7034	13	Hungary (28 digits)	HU42 1177 3016 1111 1018 0000 0000	23	Portugal (25 digits)	PT50 0002 0123 1234 5678 9015 4
4	Cyprus (28 digits)	CY17 0020 0128 0000 0012 0052 7600	14	Iceland (26 digits)	IS14 0159 2600 7654 5510 7303 39	24	SlovakRepublic (24 digits)	SK31 1200 0000 1987 4263 7541
5	CzechRepublic (24 digits)	CZ65 0800 0000 1920 0014 5399	15	Ireland (22 digits)	IE29 AIBK 9311 5212 3456 78	25	Slovenia (19 digits)	SI56 1910 0000 0123 438
6	Denmark (18 digits)	DK50 0040 0440 1162 43	16	Italy (27 digits)	IT60 X054 2811 1010 0000 0123 456	26	Spain (24 digits)	ES80 2310 0001 1800 0001 2345
7	Estonia (20 digits)	EE38 2200 2210 2014 5685	17	Latvia (21 digits)	LV80 BANK 0000 4351 9500 1	27	Sweden (24 digits)	SE35 5000 0000 0549 1000 0003
8	Finland (18 digits)	FI21 1234 5600 0007 85	18	Lithuania (20 digits)	LT12 1000 0111 0100 1000	28	Switzerland (21 digits)	CH39 0070 0115 2018 4917 3
9	France (27 digits)	FR14 2004 1010 0505 0001 3M02 606	19	Luxembourg (20 digits)	LU28 0019 4006 4475 0000	29	United Kingdom (22 digits)	GB29 NWBK 6016 1331 9268 19
10	Germany (22 digits)	DE89 3704 0044 0532 0130 00	20	Netherlands (18 digits)	NL91 ABNA 0417 1643 00	30	UAE (23 digits)*	AE47 044 000 00 01123456701

SpeedSend Important Information

UK, USA & Australia Beneficiary Account No & Bank Branch Name

UK, USA & Australia

Te	
Destination Bank National Australia Bank	The numbers in this drop down refers to:
Bank Branch Name	UK - SORT Code USA - ACH Code Australia- BSB Code
Beneficiary Account No./IBAN No.	IMPORTANT
Sender Details	In the 'Beneficiary Account No/IBAN No' field, you must only insert the account number of the beneficiary – numbers only. *Do not key in SORT/ACH/BSB code into the account number field
Select Account	•
Transfer Method Credit To Account	



