



CIMB Bank Berhad
(197201001799 (13491-P))



CIMB Islamic Bank Berhad
(200401032872 (671380-H))

A. Tax Relief Reminder FAQs

1. How do I sign up for the Tax Relief Reminders once I sign up for a CIMB Debit Card or Credit Card/-i?

You don't need to sign up for the Tax Relief Reminders. You will be eligible for the Tax Relief Reminders automatically once you have performed eligible tax relief transaction (minimum aggregated spend amount of RM50.00 and above) with your CIMB Debit Card or CIMB Credit Card/-i.

2. How will I receive this Tax Relief Reminder?

This will be sent to your registered email address in bank records. You can receive up to 2 email communications related to the Tax Relief Reminder summarising your eligible Debit Card(s) and Credit Card(s) transactions respectively.

3. Will I receive multiple summaries if I'm holding more than one CIMB Debit Card or CIMB Credit Card/-i?

The Tax Relief summary display different card numbers (only last 4 digits of you card number will be displayed) depending on which card is being used for the transaction. You will only receive up to two (2) summaries in February/March which are split between debit card and credit card transactions for your easy reference.

4. Is the information in the Tax Relief Reminder accurate?

CIMB Bank Berhad and CIMB Islamic Bank Berhad have made all reasonable efforts to ensure that the information on tax relief eligibility is correct and current at the time of publishing. The transaction summary is meant to serve as a reference only and it cannot be used as a substitute for official invoices or receipts and may not be a complete list of all eligible tax relief transactions. If there are any discrepancies or inconsistencies, please refer to your monthly Bank statement. You are strongly advised to fully understand the most up-to-date guidelines for tax relief eligibility from Lembaga Hasil Dalam Negeri Malaysia (LHDN) and to submit only eligible items. If you are in doubt, please seek advice from LHDN or a professional tax consultant.

5. Will there be a payment charged to my account for this Tax Relief Reminder?

No, this Tax Relief Reminder is free of charge, exclusively for CIMB debit and credit card customer.

6. Will I need to have an active CIMB Clicks/CIMB OCTO App ID to receive this Tax Relief Reminder and is this Tax Relief Reminder made available in CIMB Clicks/CIMB OCTO App?

No, you do not need to have an active CIMB Clicks/CIMB OCTO App ID and currently this Tax Relief Reminder is not available in CIMB Clicks/ CIMB OCTO App.

B. Instant Alerts on Bonus Points and Cash Rebate FAQs
1. How can I receive the CIMB Credit Card Instant alerts on Bonus Points or Cash Rebate earned?

You don't need to sign up for the Instant alerts. You will receive the Instant alerts automatically when you have performed first transaction of the month within the amount set under selected categories (Online, Contactless transaction, Airline, Overseas, Petrol, Groceries, Cinema, Dining) with your CIMB e Credit Card, CIMB World Mastercard Credit Card, CIMB Travel Platinum Credit Card, CIMB Travel World Credit Card, CIMB Cash Rebate Platinum Credit Card and CIMB PETRONAS Visa Platinum-i Credit Card.

Credit Card Type	Category	Eligible Transactions Type/ Merchant Category Code "MCC" / Pos Entry Mode	Description (amount mentioned in the table are for 'per transaction' only)
CIMB e Credit Card	Online, Contactless transaction	Pos Entry Mode 01, 07	i. Transaction with min spend amount of RM10 - RM1,500
CIMB World Mastercard Credit Card	Airlines	3000 – 3350, 4511	i. Any transaction amount to the indicated MCC
CIMB Travel Platinum Credit Card	Airlines, Overseas	3000 – 3350, 4511	i. Airlines with min spend amount of RM50 – RM19,999 ii. Overseas with min spend amount of RM50 – RM9,999
CIMB Travel World Credit Card	Airlines, Overseas	3000 – 3350, 4511	i. Airlines with min spend amount of RM50 – RM12,499 ii. Overseas with min spend amount of RM50 – RM6,249
CIMB Cash Rebate Platinum Credit Card	Cinema, Petrol, Grocery	7832, 5541, 5542, 6540, 5411, 5422, 5451	i. Transaction with min spend amount of RM100 – RM599 ii. MCC (6540) only apply to Setel transaction
CIMB PETRONAS Visa Platinum-i Credit Card	PETRONAS and Setel, Groceries, Dining	5541, 5542, 6540, 5411, 5422, 5451, 5811, 5812, 5813, 5814, 5921	i. PETRONAS with min spend amount of RM50 – RM624 ii. Groceries, Dining with min spend amount of RM100 – RM2,499 iii. MCC (5541/5542) apply to description of payment below only: Petronas, PDB, PSS. iv. MCC (6540) only apply to Setel transaction