



CIMB Bank Berhad 197201001799 (13491-P)

**IMPORTANT NOTICE DATED 19 AUGUST 2022**  
**IMPORTANT NOTICE ON DISCONTINUATION OF CIMB CREDIT CARD FOR SUNLIFE TAKAFUL**

To all existing Cardholders of CIMB Credit Card for Sunlife Takaful,

Please be informed that the CIMB Credit Card for Sunlife Takaful (“**Credit Card**”) will be discontinued and cancelled. Therefore, we give you prior notice of 21 calendar days of the cancellation of your Credit Card (for existing cardholders holding other CIMB Bank Credit Card(s) or the conversion and replacement of your Credit Card with a new CIMB Cash Rebate Platinum Credit Card (for existing cardholders who do not hold any other CIMB Bank Credit Card(s)).

Please refer to the table below on the details of the cancellation and/or conversion of your Credit Card:

Credit Cardholders	Important Notes
(A) Cardholder holding other CIMB Bank Credit Card(s)	<p>Your Credit Card will be cancelled on the date notified to you in the SMS notice from CIMB Bank. Kindly continue to use your other CIMB Credit Card(s) for transactions.</p> <p>You are advised to contact us or your respective service provider to transfer any auto-billing, standing instruction, Zing Card and/or insurance/takaful payment under your Credit Card.</p> <p>Any outstanding balances will still be due and payable. Instalment payment plans under your Credit Card or supplementary Credit Card (if any) will not be accelerated, and you can continue to pay on a monthly basis upon cancellation of your Credit Card.</p>
(B) Cardholder not holding any other CIMB Credit Card(s)	<p>Your Credit Card will be converted and replaced with a new CIMB Cash Rebate Platinum Credit Card* on the date notified to you in the SMS notice from CIMB Bank.</p> <p><i>*Note: The conversion is subject to CIMB Bank’s assessment and approval, and cardholder’s Credit Card may be cancelled and not converted to the CIMB Cash Rebate Platinum Credit Card.</i></p> <p>Your outstanding balances, auto billing, standing instruction, insurance/takaful payment, Zing card and/or cash rebate will be automatically transferred to the CIMB Cash Rebate Platinum Credit Card on the date of conversion.</p> <p>Kindly visit our website at <a href="http://www.cimb.com.my/cr">www.cimb.com.my/cr</a> for the benefits of CIMB Cash Rebate Platinum Credit Card.</p>

## Frequently Asked Questions

1. Why am I being offered with CIMB Cash Rebate Platinum Credit Card?
  - CIMB Cash Rebate Platinum Credit Card is the best credit card in our product range that offers cash rebate rewards on your everyday spend.
  - You will get up to 5% cash rebate on your everyday spend i.e. groceries, Petrol, cinema and mobile and utility payments. The detailed features are as stipulated in the table below:

Spend Category	Cash Rebate Reward	
	Statement Balance	
	<RM3,000	≥RM3,000
Groceries, Petrol, Cinema, Mobile and Utility Bill Payments*	5%	2%
Other retail and online spend	0.2%	

*\*Mobile and Utility Bill Payment via Standing Instruction only.*

Kindly visit our website at [www.cimb.com.my/cr](http://www.cimb.com.my/cr) for the benefits of CIMB Cash Rebate Platinum Credit Card.

2. Can I still use my Credit Card in the interim before 11 November 2022?  
Yes, you will be able to continue using your Credit Card with no changes before 11 November 2022 as stated in the SMS.
3. When will I be receiving my new CIMB Cash Rebate Platinum Credit Card upon conversion?
  - You will be receiving your new CIMB Cash Rebate Platinum Credit Card within 7 working days upon successful conversion.
4. What about my outstanding balance or instalment plan on my Credit Card?

### **For Cancelled Credit Card**

- The termination of your Credit Card will not impact your outstanding balance and instalment plan. You will be able to pay for your outstanding balance and instalment plan as per the tenure subscribed.

### **For Credit Card Converted to CIMB Cash Rebate Platinum Credit Card**

- Your outstanding balances and instalment plan of your Credit Card will be automatically transferred to your new CIMB Cash Rebate Platinum Credit Card upon successful conversion and card activation.

5. What will happen to my payments on auto billing, standing instruction and/or insurance/takaful when my Credit Card is cancelled or converted?

**For Cancelled Credit Card**

- You are required to liaise with your service provider(s) to transfer your auto billing, standing instruction and/or insurance/takaful payment (if any) to another valid credit card prior to the credit card cancellation to avoid service or usage disruption.

**For Credit Card Converted to CIMB Cash Rebate Platinum Credit Card**

- Your auto billing, standing instruction, insurance/takaful payment, Zing card and/or cash rebate will be automatically transferred to the your new CIMB Platinum Credit Card upon successful conversion and card activation.

6. What will happen to my supplementary credit card(s)?

- Your supplementary credit card(s) will be cancelled or converted on the same date as your principal Credit Card.

7. Would the cancellation of my Credit Card impact my other CIMB credit card(s)?

- No. You can continue to use your other valid CIMB credit card(s) as usual.