

9 August 2024

Important Notice: Revision to the CIMB Visa Infinite and CIMB Visa Signature Credit Card Airport Lounge Access Benefits

Dear CIMB Visa Infinite and Visa Signature Credit Cardholders,

Effective 1 September 2024, the CIMB Visa Infinite and CIMB Visa Signature Credit Card complimentary airport lounge access benefit will be revised as below.

For ease of reference, refer to the table below for the revised benefits for CIMB Visa Infinite and CIMB Visa Signature Credit Card which is subject to CIMB Visa Infinite and CIMB Visa Signature Credit Card Plaza Premium Lounge Access Terms and Conditions (available at below CIMB website from 1 September 2024 onwards):

- Visa Infinite Credit Card – click [here](#)
- Visa Signature Credit Card – click [here](#)

Credit Card Type	Lounge Access and Requirement for renewal	Existing Airport Lounge Access Benefits	Revised Airport Lounge Access Benefits as at 1 SEP 2024
Visa Infinite	Lounge Access	8x access per annum to Plaza Premium Lounges for principal cardholders only	5x access per annum to Plaza Premium Lounges for principal cardholders only
	Spending Requirement for lounge access annual renewal	Automatic annual renewal with a minimum total retail and online spend of RM100,000 per annum.	Automatic annual renewal with a minimum total retail and online spend of RM60,000 per annum.
Visa Signature	Lounge Access	2x access per annum to Plaza Premium Lounges for principal cardholders only	No change. 2x access per annum to Plaza Premium Lounges for principal cardholders only
	Spending Requirement for lounge access annual renewal	Automatic annual renewal with a minimum total retail and online spend of RM100,000 per annum.	Automatic annual renewal with a minimum total retail and online spend of RM36,000 per annum.

Thank you.

The Management
CIMB Bank Berhad

- 1. If I am a Visa Infinite Principal Credit Cardholder with existing 8x access that has been renewed earlier (i.e. within one year period before 1 September 2024), will my access change to 5x access?**

No, your access will remain the same until your next renewal period. For example, if your 8x complimentary airport lounge access was renewed on 1 July 2024 (card anniversary date), the same access would be valid from 1 July 2024 until 30 June 2025.

- 2. What is the annual renewal period for the complimentary lounge access with Plaza Premium Lounge?**

This remains unchanged for both CIMB Visa Signature and Visa Infinite credit cardholders. Annual airport lounge access renewal period is based on cardholders' credit card anniversary date (i.e. card opened date) which you may refer to the back of your credit card "valid thru" month as a reference. Kindly note, your anniversary month could be different from your card if you have requested to change the expiry date for your card before.

- 3. If my Visa Signature credit card anniversary month is in May 2024, I was not eligible for airport lounge access renewal due to spending in previous year (e.g. May 2023 – April 2024) was RM40,000 hence did not meet the spend requirement of RM100,000. Can I be entitled now from 1 September 2024 onwards with the lowered spend requirement?**

The effective date for lower spend requirement will be effective from 1 September 2024 onwards card anniversary date, therefore it will not be applicable if your credit card anniversary month is before September 2024. You will however be entitled to the revised spend requirement in your next annual renewal cycle.

- 4. Are there any changes to the list of Plaza Premium Lounges?**

No changes, you may refer to the list of Plaza Premium Lounges [here](#).