

Important Notice Dated: 10 September 2026**Beware of Unauthorised Financing Offers**

Dear Valued Customer,

Please be alert to calls, messages or emails offering alternative financing after a Personal Financing application has been declined.

CIMB Bank Berhad and CIMB Islamic Bank Berhad do not appoint or authorise third parties to contact customers to offer alternative financing following an unsuccessful application. We also do not share information relating to declined applications with external parties for this purpose.

If you receive such a communication:

- Do not share personal information, banking credentials or TAC/OTP codes.
- Do not make any payment or transfer funds.
- Do not assume the party represents CIMB, even if they claim to do so.
- Verify directly with CIMB if you are unsure.

If you receive a suspicious communication claiming to be from CIMB, please contact our Contact Centre at +603 6204 7788 or visit your nearest CIMB branch.

Please remain vigilant and safeguard your personal and banking information.

Thank you.

The Management
CIMB Bank Berhad and CIMB Islamic Bank Berhad