

***Frequently Asked Questions (FAQ) – Cash Rebate Revision on CIMB Merchant Credit Card (Generali Insurance)***

**1. What is the Cash Rebate that will be removed?**

For CIMB Merchant Credit Card for Generali Insurance, Cash Rebates on Generali Insurance spend at CIMB credit card terminal will be discontinued.

**2. When will the removal of Cash Rebate on CIMB Merchant Credit Card for Generali Insurance be effective?**

You will not receive Cash Rebates for transactions posted effective 1 May 2024. See the following example scenarios:

***Scenario A:***

You performed a Generali Insurance transaction of RM1,000 at CIMB credit card terminal using your CIMB Merchant Credit Card for Generali Insurance on 25 April 2024, and the transaction is posted on 27 April 2024. This transaction will still eligible for the 1.00% Cash Rebate.

***Scenario B:***

You performed an a Generali Insurance transaction of RM1,000 at CIMB credit card terminal using your CIMB Merchant Credit Card for Generali Insurance on 30 April 2024, and the transaction is posted on 2 May 2024. There will be no Cash Rebate awarded for this transaction.

**3. Is the other transaction's Cash Rebate affected by this revision?**

There is no revision to the other transaction's Cash Rebate, it will remain at 0.20%. Other transactions refer to any non-Generali Insurance spend at either CIMB credit card terminals or non-CIMB credit card terminals.