

FREQUENTLY ASKED QUESTIONS

Q1: I was informed that CIMB will discontinue Standing Instruction for MBPJ/MBSJ/MBSA/MPK Municipal Assessment Fee Payments. What does this mean?

A1: If you had previously made payments for your Municipal Assessment Fee via standing instruction on your CIMB credit card, we will be discontinuing the standing instruction with effect from 1st December 2020.

Q2: Why is my standing instruction discontinued?

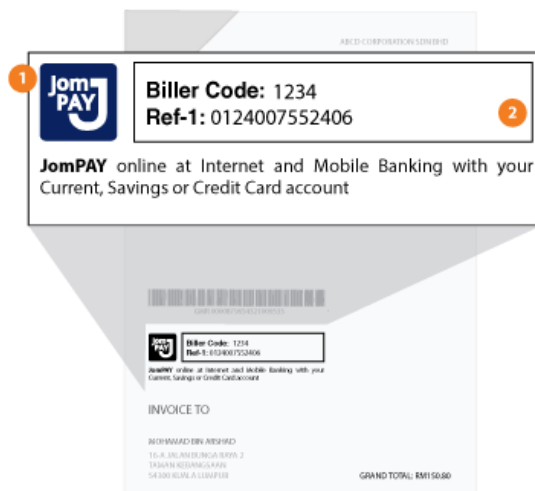
A2: Effective 1 December 2020, the Majlis (Councils) will discontinue to send the billings to banks for standing instruction payments. We encourage our customer to use a better alternative to manage the payment via CIMB Clicks online payment method.

Q3: How can I continue to make payments for my Municipal Assessment Fee using my CIMB credit card?

A3: You may continue to make your payments with either one of the two options below:

Option 1: JomPay via CIMB Clicks

1. Identify the JomPay logo in your Cukai Taksiran/Invoice and refer to the Biller Code & Ref-1 number.



2. Login to CIMB Clicks and select "JomPay".
3. Key in the Biller Code, Ref-1 number and the amount to pay.
4. Submit and screenshot the payment details for reference.

Discontinuation of Standing Instruction for MBPJ/MBSJ/MBSA/MPK Municipal Assessment Fee Payments

Option 2: Set up an e-Payment with the Municipal Council

MBPJ	<ol style="list-style-type: none">1. Visit https://embpj.mbpj.gov.my2. Select "SEMAKAN"3. scroll down to "CUKAI TAKSIRAN" section to enter your account number, name, and property address.
MPSJ	<ol style="list-style-type: none">1. Visit https://enquiry.mpsj.gov.my/v2/service/cuk-search/2. Select "Cukai"3. Enter account number4. select "Pilih Untuk Bayar" for any payments due.
MPK	<ol style="list-style-type: none">1. Visit https://ipay.mpklang.gov.my2. Select "SEMAKAN BIL"3. select category "Cukai Taksiran (No. Akaun)" or "Cukai Taksiran (No. MyKad)".4. Proceed to enter details and make payment.
MBSA	e-Payment service is not available. Cardholders are advised to make payment using Option 1: JomPay via CIMB Clicks