

**For Deposits Accounts i.e. Current Account (CA), Current Account-i (CA-i), Savings Account (SA), Savings Account-i (SA-i), Fixed Deposit (FD), Fixed Deposit-i (FD-i) and Debit Card.**

#### **ESTATEMENT VIA EMAIL/CLICKS**

##### **1. I prefer to receive paper statement. Can I request for paper statements for my deposit(s) account(s)?**

Yes, you may follow these steps to switch to paper statement:

Step 1: Login to CIMB Clicks [www.cimbclicks.com.my](http://www.cimbclicks.com.my)

Step 2: Select Services > eStatement > Click on 'Stop/Resume Paper Statement'

Step 3: Select 'Resume'

Step 4: Accept Declaration, and select 'I Agree & Confirm'

After following the steps above to switch to paper statement, you will receive paper statements in the following month statement cycle. Alternatively, you may visit to your nearest CIMB Branch to request to switch to paper statement.

##### **2. How can I view my deposit(s) account(s) eStatement via CIMB Clicks?**

Login to CIMB Clicks and view your monthly deposit(s) account(s) statement by following the below steps:

Step 1: Login to CIMB Clicks [www.cimbclicks.com.my](http://www.cimbclicks.com.my)

Step 2: Select Services > eStatement > Click on 'View eStatement'

Step 3: Select the month

Step 4: Download the statement.

##### **3. How do I request for eStatement to my email address?**

Please follow these steps to subscribe for Email Statement Delivery:

Step 1: Login to CIMB Clicks [www.cimbclicks.com.my](http://www.cimbclicks.com.my)

Step 2: Select Services > eStatement > Click on 'Email Statement Delivery'

Step 3: Key in email address & password for your Email Statement

Step 4: Select 'Yes' to accept the Terms & Conditions > Select 'I Agree & Confirm'

Step 5: Perform TAC verification and click 'Confirm'.

##### **4. How do I update my email address for eStatement?**

Please follow these steps to update your email address for Email Statement Delivery:

Step 1: Login to CIMB Clicks [www.cimbclicks.com.my](http://www.cimbclicks.com.my)

Step 2: Select Services > eStatement > Click on 'Email Statement Delivery'

Step 3: Update Email / Password for your Email Statement & perform TAC verification.

For statement related enquiries, contact CIMB Customer Resolution Unit (CRU), P.O Box 10338 GPO Kuala Lumpur 50710 Wilayah Persekutuan. Tel: +603-6204 7788 / e-mail: [contactus@cimb.com](mailto:contactus@cimb.com).