

IMPORTANT NOTICE
20 December 2022

Dear Valued Customers,

Available Banking Services at CIMB Jerteh Branch

Please be informed that effective **20 December 2022**, our Branch will operate with limited services. The available services including:

- **Printing Statement of Account**
- **Bankcard – Regeneration of PIN**
- **Sales Advisory and Inquiries**

Cash transaction is **NOT** available at this moment. However, our Self-Service Terminals (SST) will be operated as usual. You may continue to perform your transaction using the Self Service Terminals (SST) available at the branch.

We urge our customers to opt for CIMB Clicks / BizChannel@CIMB for their banking needs during this period.

Alternatively, you may visit the nearest branch and/or Self Service Terminals (SST) listed below.

Branch	Operation Hours	
CIMB Machang Branch Retail Branch Lot 261, Jalan Masjid, 18500 Machang Kelantan (34.0 km)	Sunday - Wednesday	9:15am – 4:30pm
	Thursday	9:15am – 4:00pm
Self Service Terminals (SST)	Monday - Sunday	6:00 am - 12:00 midnight

Should you require any further assistance, please contact our CIMB Contact Centre

For Individuals	+603 6204 7788	For Preferred	1 300 885 300	For Companies	1 300 888 828
------------------------	-----------------------	----------------------	----------------------	----------------------	----------------------

Stay safe and healthy.

Thank you.

The Management
CIMB Bank Berhad & CIMB Islamic Bank Berhad



NOTIS PENTING
20 Disember 2022

Pelanggan yang Dihargai,

Perkhidmatan Perbankan Terhadap di CIMB Cawangan Jerteh

Untuk makluman anda, operasi Cawangan CIMB kami adalah terhad mulai **20 Disember 2022**. Perkhidmatan yang disediakan merangkumi:

- **Cetakan Semula Penyata Akaun**
- **Bankcard – Penjanaaan Semula PIN**
- **Pertanyaan Khidmat Jualan**

Perkhidmatan tunai melalui kaunter **TIDAK** beroperasi buat masa ini. Walaubagaimanapun, Terminal Layan Diri kami beroperasi seperti biasa. Anda boleh meneruskan transaksi menggunakan Terminal Layan Diri di cawangan ini.

Kami amat menggalakkan para pelanggan untuk menjalankan aktiviti perbankan menerusi CIMB Clicks atau BizChannel@CIMB.

Secara alternatif, sila kunjungi ke cawangan yang terdekat dan/atau Terminal Layan Diri yang disenaraikan berikut:

Cawangan	Waktu Operasi	
CIMB Cawangan Machang Cawangan Retail Lot 261, Jalan Masjid, 18500 Machang Kelantan (34.0 km)	Ahad - Rabu	9:15 pagi – 4:30 petang
	Khamis	9:15 pagi – 4:00 petang
Terminal Layan Diri	Isnin - Ahad	6:00 pagi - 12:00 tengah malam

Sekiranya anda memerlukan bantuan, sila hubungi Pusat Panggilan CIMB

Untuk Individu	+603 6204 7788	Untuk Preferred	1 300 885 300	Untuk Syarikat	1 300 888 828
-----------------------	-----------------------	------------------------	----------------------	-----------------------	----------------------

Utamakan kesihatan dan keselamatan anda. Terima kasih.

Pihak Pengurusan
CIMB Bank Berhad dan CIMB Islamic Bank Berhad