

IMPORTANT NOTICE
2 December 2021

Dear Valued Customers,

Service Interruption at CIMB Bandar Al-Muktafibilah Shah Service Kiosk

Our Service Kiosk is temporarily closed from **2 December 2021** until further notice. Our Self Service Terminals (SST) will operate as usual.

We urge our customers to opt for CIMB Clicks / BizChannel@CIMB for their banking needs during this period.

Alternatively, you can visit the nearest branch and/or Self Service Terminals (SST) listed below.

Branch	Operation Hours	
CIMB Mesra Mall Kemasik Branch Retail Branch Lot 11, Ground Floor Mesra Mall, 24200 Kerteh, Terengganu (50.0 km)	Saturday - Thursday	10:00am – 6:00pm
CIMB Jalan Sultan Ismail, Kuala Terengganu Branch Preferred Branch 3679 & 3680, Bangunan UMNO, Jalan Besar, 23000 Dungun, Terengganu (111.0 km)	Saturday - Wednesday	9:15am – 4:30pm
	Thursday	9:15am – 4:00pm
Self Service Terminals (SST)	Monday - Sunday	6:00am - 12:00am

Should you require any further assistance, please contact our CIMB Contact Centre.

For Individuals

+603 6204 7788

For Preferred

1 300 885 300

For Companies

1 300 888 828

Stay safe and healthy. Thank you.

The Management
CIMB Bank Berhad & CIMB Islamic Bank Berhad

NOTIS PENTING
2 Disember 2021

Pelanggan yang dihargai,

Gangguan Perkhidmatan di Service Kiosk CIMB Bandar Al-Muktafibilah Shah

Service Kiosk kami ditutup buat sementara waktu dari **2 Disember 2021** sehingga diberitahu kelak. Terminal Layan Diri (SST) kami akan beroperasi seperti biasa.

Kami amat menggalakkan para pelanggan untuk menjalankan aktiviti perbankan secara talian menerusi CIMB Clicks atau BizChannel@CIMB.

Secara alternatif, sila kunjungi ke cawangan yang terdekat dan/atau Terminal Layan Diri (SST) yang disenaraikan berikut:

Cawangan	Waktu Operasi	
Cawangan CIMB Mesra Mall Kemasik Cawangan Retail Lot 11, Ground Floor Mesra Mall, 24200 Kerteh, Terengganu (50.0 km)	Sabtu - Khamis	10:00pg – 6:00ptg
Cawangan CIMB Jalan Sultan Ismail, Kuala Terengganu Cawangan Preferred 3679 & 3680, Bangunan UMNO, Jalan Besar, 23000 Dungun, Terengganu (111.0 km)	Sabtu - Rabu	9:15pg – 4:30ptg
	Khamis	9:15pg – 4:00ptg
Terminal Layan Diri (SST)	Isnin - Ahad	6:00pg – 12:00pg

Sekiranya anda memerlukan bantuan, sila hubungi Pusat Panggilan CIMB.

Untuk Individu +603 6204 7788 **Untuk Preferred** 1 300 885 300 **Untuk Syarikat** 1 300 888 828

Utamakan kesihatan dan keselamatan anda. Sekian, terima kasih.

Pihak Pengurusan
CIMB Bank Berhad dan CIMB Islamic Bank Berhad