

IMPORTANT NOTICE**23 September 2021**

Dear Valued Customers,

Available Banking Services at CIMB Queensbay Penang Branch

Please be informed that effective **23 September 2021**, our CIMB Queensbay Penang Branch will operate with limited services. The available services including:

Services Available	Operation Hours	
<ul style="list-style-type: none">• Loan / Financing – Moratorium related matters• Sales Advisory	Monday - Friday	10:30am - 6:00pm
	Saturday - Sunday	11:00am - 6:00pm

There are no cash transactions, except at Self Service Terminals (SST). You may continue to perform your transaction using the Self Service Terminals (SST) available at the branch.

Alternatively, you can visit the nearest branches and/or Self Service Terminals (SST) listed below.

Branch	Operation Hours	
CIMB Jalan Mahsuri, Bayan Baru Branch Preferred Branch 32, Jalan Mahsuri, Bandar Bayan Baru 11950 Pulau Pinang (3.6 km)	Monday - Friday	9:15am – 1:30pm (for ALL banking services)
CIMB Batu Maung Branch Retail Branch No 26-1 Lintang Batu Maung 4 11960 Bayan Lepas, Pulau Pinang (7.3 km)		1:30pm – 3:30pm (for CIMB Debit / ATM Card Replacement ONLY)
Self Service Terminals (SST)	Monday - Sunday	6:00am - 10:00pm

We urge our customers to opt for CIMB Clicks / BizChannel@CIMB for their banking needs during this period. Should you require any further assistance, please contact our CIMB Contact Centre.

For Individuals	+603 6204 7788	For Preferred	1 300 885 300	For Companies	1 300 888 828
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Stay safe and healthy. Thank you.

The Management
CIMB Bank Berhad & CIMB Islamic Bank Berhad

NOTIS PENTING
23 September 2021

Pelanggan yang Dihargai,

Perkhidmatan Perbankan Terhadap di CIMB Cawangan Queensbay Penang

Untuk makluman anda, operasi Cawangan CIMB Queensbay Penang adalah terhad mulai **23 September 2021**. Perkhidmatan yang disediakan merangkumi:

Perkhidmatan Yang Disediakan	Waktu Operasi	
<ul style="list-style-type: none">• Pinjaman / Pembiayaan – Perkara-perkara yang berkaitan dengan Moratorium• Khidmat Nasihat Penjualan	Isnin - Jumaat	10:30 pagi - 6:00 petang
	Sabtu - Ahad	11:00 pagi - 6:00 petang

Tiada urusan tunai kecuali melalui Terminal Layan Diri. Anda boleh meneruskan transaksi menggunakan Terminal Layan Diri di cawangan ini.

Sebagai alternatif, sila kunjungi ke cawangan-cawangan yang terdekat dan/atau Terminal Layan Diri yang disenaraikan berikut:

Cawangan	Waktu Operasi	
CIMB Cawangan Jalan Mahsuri, Bayan Baru Cawangan Preferred 32, Jalan Mahsuri, Bandar Bayan Baru 11950 Pulau Pinang (3.6 km)	Isnin - Jumaat	9:15 pagi – 1:30 petang (untuk SEMUA servis perbankan)
CIMB Cawangan Batu Maung Cawangan Retail No 26-1 Lintang Batu Maung 4 11960 Bayan Lepas, Pulau Pinang (7.3 km)		1:30 petang – 3:30 petang (untuk penggantian Kad Debit CIMB / Kad ATM SAHAJA)
Terminal Layan Diri	Isnin - Ahad	6:00 pagi – 10:00 malam

Kami amat menggalakkan para pelanggan untuk menjalankan aktiviti perbankan menerusi CIMB Clicks atau BizChannel@CIMB. Sekiranya anda memerlukan bantuan, sila hubungi Pusat Panggilan CIMB.

Untuk Individu	+603 6204 7788	Untuk Preferred	1 300 885 300	Untuk Syarikat	1 300 888 828
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Utamakan kesihatan dan keselamatan anda. Terima kasih.

Pihak Pengurusan
CIMB Bank Berhad dan CIMB Islamic Bank Berhad