

IMPORTANT NOTICE
19 October 2020

Dear Valued Customers,

Service Interruption at CIMB Lahad Datu Branch

Our branch is temporarily closed from now until further notice. Our Self Service Terminal will operate as usual.

We would like to inform that one of our employees has tested positive for the Covid-19 virus. The diagnosis was made on 18th October and he is currently receiving treatment.

At our end, a thorough sanitisation and deep cleaning of the premise is carried out and all those in direct contact with the affected employee has also been placed under quarantine.

We urge our customers to opt for CIMB Clicks / BizChannel@CIMB for their banking needs during this period.

Alternatively, you can visit the nearest branch and/or self-service terminal listed below .

Location		
Branch	Operation Hours	
CIMB Bandar Utama Sandakan Retail Branch Block A3, Lot 11, Bandar Utama Sandakan, Jalan Utara, 6th Miles, 90000 Sandakan, Sabah (167 km)	Monday-Friday	9:15 am-1:00 pm
CIMB Sandakan Retail Branch Lot 1 & 2, Block A, Midtown Plaza, Jalan Lintas Utara, Mile 4, 90000 Sandakan Sabah (170 km)	Monday-Friday	9:15 am-1:00 pm
Self Service Terminal		
SHELL I & S Enterprise ATM Km 4, Jalan Silam (4.7 km)	Monday-Sunday	6:00am-12:00am

Should you require any further assistance, please contact our CIMB Contact Centre.

For Individuals	+603 6204 7788	For Preferred	1 300 885 300	For Companies	1 300 888 828
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Stay safe and healthy!

The Management
CIMB Bank Berhad & CIMB Islamic Bank Berhad

CIMB Bank Berhad (13491-P)
CIMB Islamic Bank Berhad (671380-H)

NOTIS PENTING
19 Oktober 2020

Pelanggan yang dihargai,

Gangguan Perkhidmatan di Cawangan CIMB Lahad Datu

Cawangan kami ditutup buat sementara waktu sehingga diberitahu kelak. Terminal layan diri akan beroperasi seperti biasa.

Harap maklum bahawa salah seorang daripada perkerja kami telah diuji positif untuk Covid-19. Diagnosis ini telah diterima pada 18hb Oktober 2020 dan dia sedang menerima rawatan.

Bagi pihak kami, kerja sanitasi dan pembersihan menyeluruh premis berkenaan akan dijalankan. Kesemua yang telah mempunyai hubungan langsung dengan perkerja tersebut juga diletakkan di bawah kawalan kuarantin.

Kami amat menggalakkan para pelanggan untuk menjalankan aktiviti perbankan secara talian menerusi CIMB Clicks atau BizChannel@CIMB.

Secara alternatif, sila kunjungi ke cawangan yang terdekat dan/atau terminal layan diri yang disenaraikan berikut:

Lokasi		
Branch	Operation Hours	
CIMB Cawangan Bandar Utama Sandakan Retail Branch Block A3, Lot 11, Bandar Utama Sandakan, Jalan Utara, 6th Miles, 90000 Sandakan, Sabah (167 km)	Isnin – Jumaat	9:15 pg- 1:00 ptg
CIMB Cawangan Sandakan Retail Branch Lot 1 & 2, Block A, Midtown Plaza, Jalan Lintas Utara, Mile 4, 90000 Sandakan Sabah (170 km)	Isnin – Jumaat	9:15 pg- 1:00 ptg
Terminal Layan Diri		
SHELL I & S Enterprise ATM Km 4, Jalan Silam (4.7 km)	Isnin - Ahad	6:00 pg- 12:00 tgh mlm

Sekiranya anda memerlukan bantuan, sila hubungi Pusat Panggilan CIMB.

Untuk Individu	+603 6204 7788	Untuk Preferred	1 300 885 300	Untuk Syarikat	1 300 888 828
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Utamakan kesihatan dan keselamatan anda.

Sekian, terima kasih.

Pihak Pengurusan

CIMB Bank Berhad dan CIMB Islamic Bank Berhad

CIMB Bank Berhad (13491-P)

CIMB Islamic Bank Berhad (671380-H)