

Frequently Asked Questions (FAQ) – Revision of Cash Rebates for CIMB AIG Insurance Merchant Credit Card

- 1. When will the revision of Cash Rebates for AIG Insurance spend at CIMB Bank credit card terminals using CIMB AIG Insurance Merchant Credit Card be effective?**

You will receive the revised 0.2% Cash Rebate for transactions posted on 23 December 2025 onwards. Please see the following example scenarios:

Scenario A:

You performed an AIG Insurance transaction of RM1,000 at CIMB Terminals using your CIMB AIG Insurance Merchant Credit Card on 20 December 2025, and the transaction is reflected in your statement on 22 December 2025. This transaction will still be eligible for the existing 1.2% Cash Rebate.

Scenario B:

You performed an AIG Insurance transaction of RM1,000 at CIMB Terminals using your CIMB AIG Insurance Merchant Credit Card on 22 December 2025, and the transaction is reflected in your statement on 28 December 2025. This transaction is only eligible for the revised 0.2% Cash Rebate.

- 2. Will I still receive Cash Rebate on other transactions (for example groceries or dining spend) made using my CIMB AIG Insurance Merchant Credit Card?**

There are no revisions to the Cash Rebate awarded on other transactions made using CIMB AIG Insurance Merchant Credit Card. Other transactions are defined as any non-AIG Insurance spend at CIMB Terminals and/or any transactions at non-CIMB Terminals.

- 3. Will I still receive Cash Rebate for Recurring transactions after 23 December 2025?**

No. You will not receive Cash Rebate for any Recurring Transactions that are posted on or after 23 December 2025.

- 4. What are Recurring Transactions?**

These are payment arrangements where you give a merchant permission once, and they will automatically charge your CIMB AIG Insurance Merchant Credit Card on a regular basis. For example, monthly or yearly.