

DEBIT CARD REPLACEMENT FORM FOR CUSTOMERS ABROAD OR SPECIALLY-ABLED CUSTOMERS

► DETAILS

Cardholder's Name : NRIC/ID No. Mobile No* : E-mail Address : To replace debit card ending no. (last 4-digits) due to: Damaged/Broken Chip Error Lost /Stolen Fraud Card ExpiryMailing Address** : Home Address Office AddressAddress Line 1 Address Line 2 Address Line 3 Postcode State Country

Please submit a copy of the following required documents (please tick the appropriate boxes):

 MyKad or MyPR (front) – mandatory for Malaysians or Malaysian permanent residents Valid passport – mandatory for non-Malaysians OKU Card (applicable for specially-abled customers) Photocopy of Debit Card – Front Only (For replacement due to chip error & expiry)

I acknowledge there is a card replacement fee of RM12 and authorize CIMB to debit the same from my Current or Savings Account/i linked to the debit card upon issuance of the replacement card due to damaged/broken/lost/stolen/fraud.

Cardholder's Signature

Date : E-mail the completed form and the required documents to cru@cimb.com.

Important Notes to Cardholder:

1. *Temporary PIN to activate the replacement card will be sent to the mobile number registered with CIMB.
2. **Mailing address must be registered with CIMB. Please update your address at www.cimbclicks.com.my prior to submitting this form if you would like the replacement card to be sent to a different address.
3. CIMB will courier the replacement card to you within 14 working days after receipt of the completed form and required documents. On receipt thereof, please update the debit card details at www.cimbclicks.com.my.
4. If you are replacing the card due to chip error or expiry, please make a copy of the card (front only) and send the copy to us. Thereafter, please destroy the card by cutting through the magnetic strip and chip immediately.