

January 2024

FORWARD Together

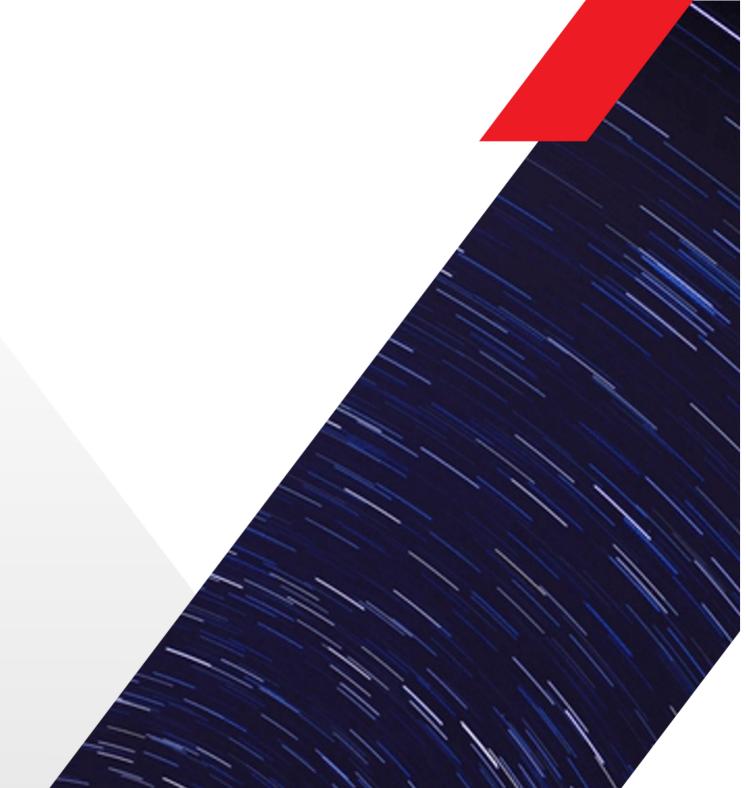


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 Entry point to Foreign Fund Transfer
- O2 Foreign Telegraphic Transfers

 Remit using Foreign Telegraphic Transfers
- O3 > SpeedSend (Credit to Account)
 Remit using SpeedSend and Credit Account
- O4 > SpeedSend (Cash Collection)
 Remit Using SpeedSend and Collect Cash
- 05 > SpeedSend Important Information





Login to CIMB Clicks (App)

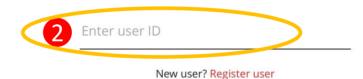
01 Copen CIMB Clicks App

02 **Login with your User ID** & Password.



Hello!

Let's get started.



Forgot User ID or Password?

Login

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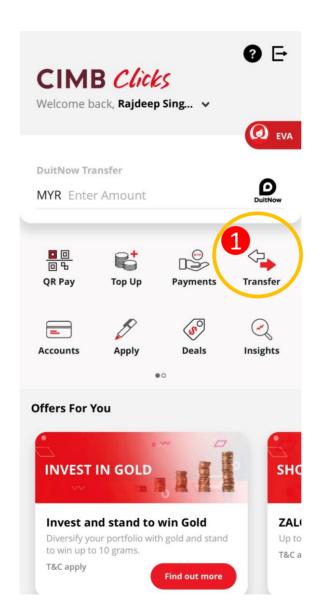


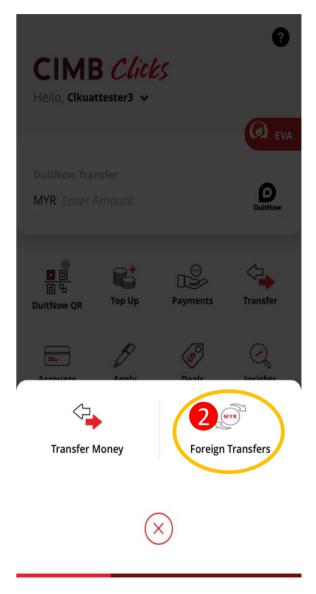
Selection of Foreign Transfers

```
01 Select "Transfer"
```

Select "Foreign

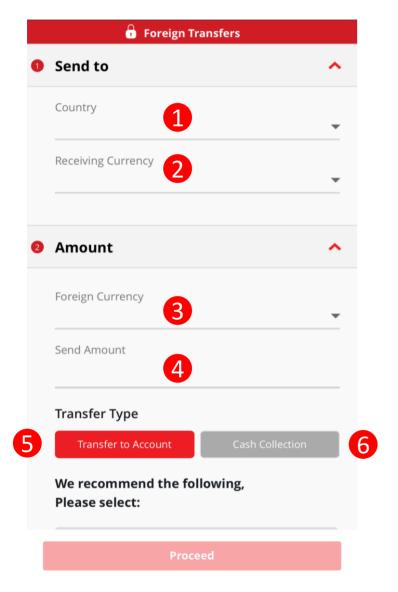
102 Transfers"







Foreign Transfers Main page





Navigation Guide

Select "Send To" Details

- Occupied Select the country you would like to send the funds to
- Receiving Currency Select the Currency you would like the beneficiary to receive in.

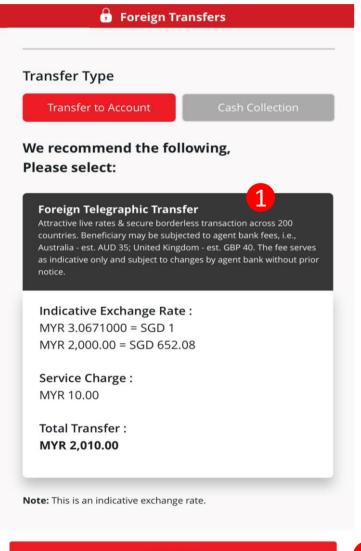
Fill in "Amount" Details

- Send Currency -Select the currency you would like to send from
- Send amount –Enter the selected currency amount you would like to send

Select "Transfer Type"

- o Transfer To Account Select if you would like the beneficiary to receive the fund into his/her account
- 6 Cash Collection- Select if you would like the beneficiary to receive the funds in cash. Refer to Section 04.

Remittance Products Offered



Proceed

2

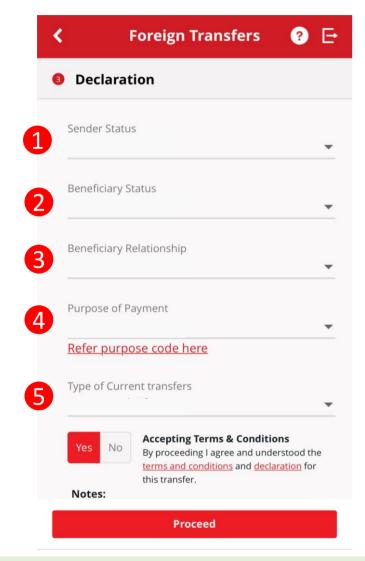
Navigation Guide

Select Product Preference

- Select your preferred mode of transfer whether SpeedSend or Foreign Telegraphic Transfer. If select SpeedSend, refer to Section 03 for Step Guide.
- "Proceed button"Clicks on Proceed button to go to next page



Customer declaration (1 of 2)



Continue with more information in the next page





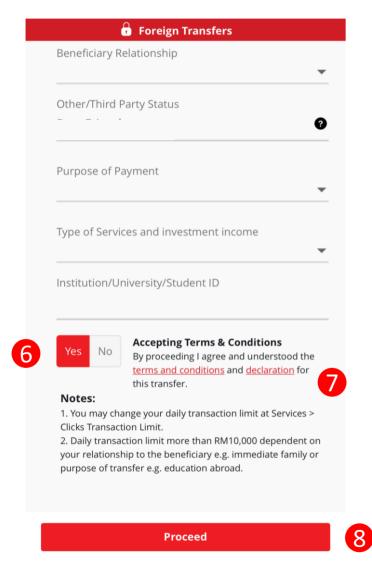


Fill in "Declaration" Details

- "Sender Status"
 - Please select your residency status
- "Beneficiary Status" 2
 - Please select Beneficiary Residency status
- "Beneficiary Relationship" 3
 - Please select your relationship to the Beneficiary. There may be further drop-down menu
- "Purpose of payment"
 - Select purpose of payment from 7 categories in the drop down list and continue with sub purpose code selection
- "Select type of "Purpose of payment""
 - Please select the appropriate purpose of payment for your transfer



Customer declaration (2 of 2)



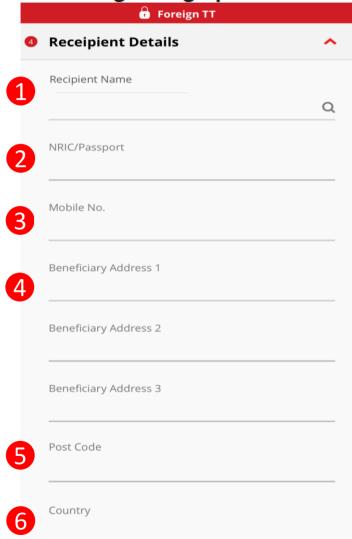


Accepting Terms & Conditions

- "Accept or Reject declaration"
 - Read the Declaration and select "Yes" to indicate read and understood the declaration to proceed
- "Terms and Conditions & Declaration link"
 - Please click on the link to view and read both TnC & Declaration
- "Proceed Button"Click on Proceed button to go to next page

Recipient Details

Foreign Transfers - Foreign Telegraphic Transfer







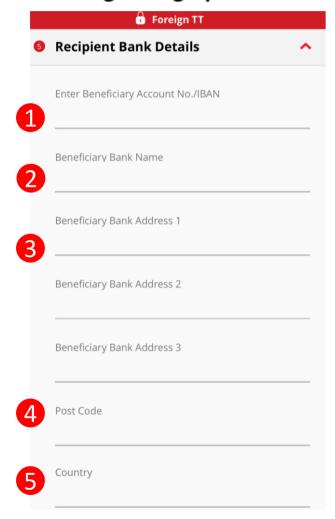
Navigation Guide

Fill in Details

- "Recipient Name"
 - Please enter or select the Beneficiary name from Favorite list
- "NRIC/Passport/Business registration No"
 - Please enter Beneficiary identification No
- "Mobile No."
 - Please enter Beneficiary Mobile number . Note: Only digits are accepted (e.g. 0123456789)
- "Enter Beneficiary Address 1,2, 3"
 - Please enter beneficiary addresses
- "Enter Beneficiary Postcode"
 - Please enter Beneficiary postcode
- "Enter Beneficiary Country"
 - o Please select Beneficiary Country

Recipient Bank Details

Foreign Transfers - Foreign Telegraphic Transfer





Fill in Details (con't)

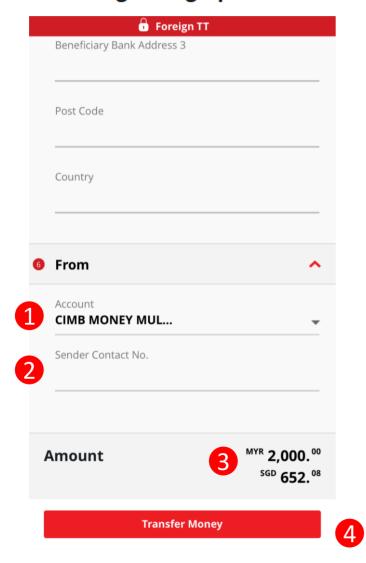
- "Beneficiary Account Np./ International Bank A/C No. (IBAN)"
 - Please key in account number to receive the fund
- **"Beneficiary Bank Name"**
 - Please enter Receiver Bank
 Account name
- ""Beneficiary Bank Address 1,2, 3"
 - Please enter Receiver Bank address
- Beneficiary Postcode "
 - Please enter Receiver Bank postcode
- Beneficiary Country"
 - Please select Receiver Bank Country





Applicant / Sender information

Foreign Transfers - Foreign Telegraphic Transfer





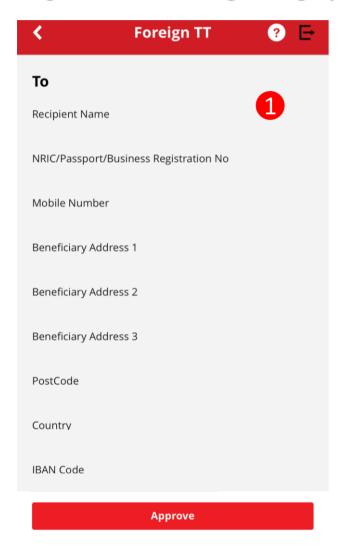
Fill in "From" Details

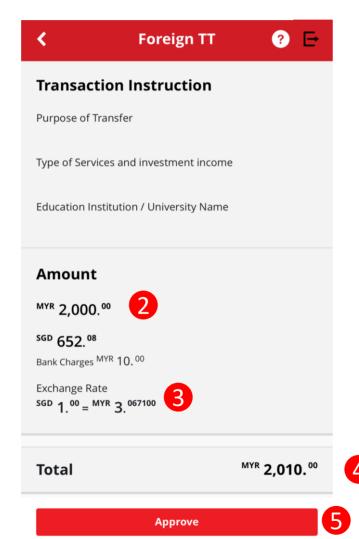
- 1 "From Account"
 - Please select your preferred account to transfer the fund
- "Enter Sender Contact Number"
 - Please enter sender contact number. Note: Only digits are accepted "(e.g. 0123456789
- Please review the Total Amount
- "Transfer Money"
 - Clicks on Transfer Money button to go to next page



Confirmation Page (1 of 4)

Foreign Transfer - Foreign Telegraphic Transfer Confirmation





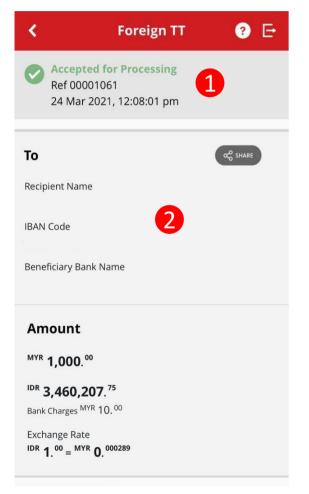


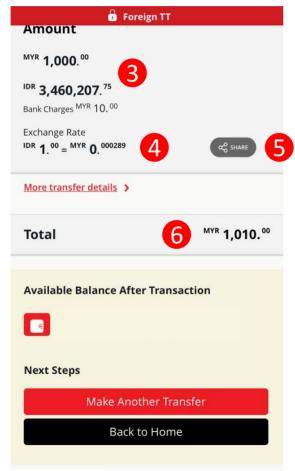
Foreign Telegraphic Transfer Confirmation

- 1 Please scroll and review all beneficiary transaction details to ensure its accurate before submitting the transaction.
- Review the amount you wish to send in local currency and foreign currency to ensure the information shown is correct
- 3 Review exchange rate
- 4 Final Amount inclusive of Bank Charges
- 6 "Approve button"
 - Click on Approve button to submit your transaction for processing



Acknowledgement Page







Foreign Telegraphic Transfer Acknowledgement

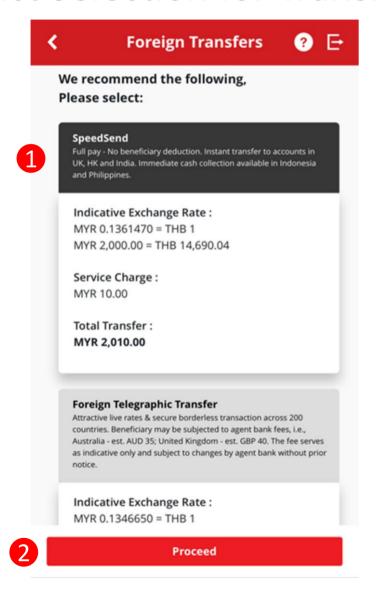
Acknowledgement Page

- Display successful transfer submission for processing with reference number
- O Display Beneficiary Details
- O Display amount in local currency& foreign currency
- O Display exchange rate use for currency conversion
- Click on Share button to save your transaction receipt in PDF
- 6 o Final amount paid including bank charges





Product Selection for Transfer to Account



Navigation Guide

Select Product Preference

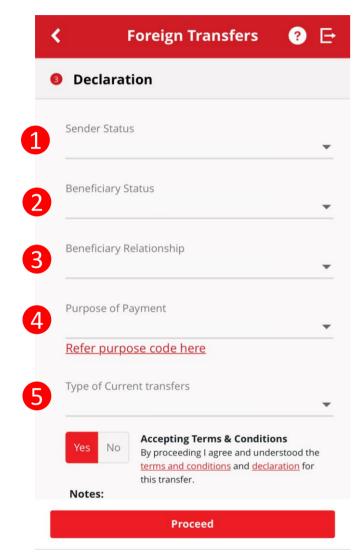
- **1** "Speedsend"
 - o Please select SpeedSend

"Proceed button"

 Clicks on Proceed button to go to next page



Customer declaration (1 of 2)



Continue with more information in the next page





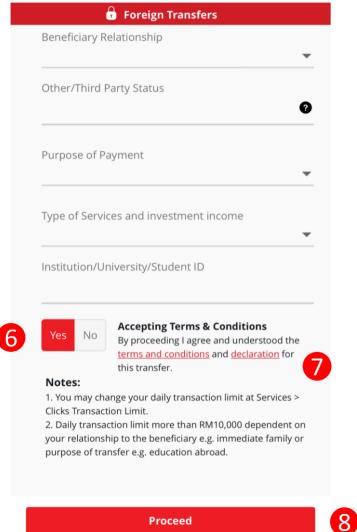


Fill in "Declaration" Details

- "Sender Status"
 - Please select your residency status
- "Beneficiary Status" 2
 - Please select Beneficiary Residency status
- "Beneficiary Relationship" 3
 - Please select your relationship to the Beneficiary. There may be further drop-down menu
- "Purpose of payment"
 - Select purpose of payment from 7 categories in the drop down list and continue with sub purpose code selection
- "Select type of "Purpose of payment""
 - Please select the appropriate purpose of payment for your transfer



Customer declaration (2 of 2)



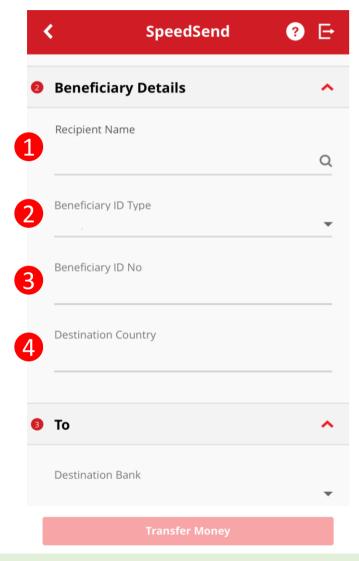


Accepting Terms & Conditions

- "Accept or Reject declaration"
 - Read the Declaration and select "Yes" to indicate read and understood the declaration to proceed
- "Terms and Conditions & Declaration
 - Please click on the link to view and read both TnC & Declaration
 - "Proceed Button" Click on Proceed button to go to next page



Beneficiary information



Continue with more information in the next page

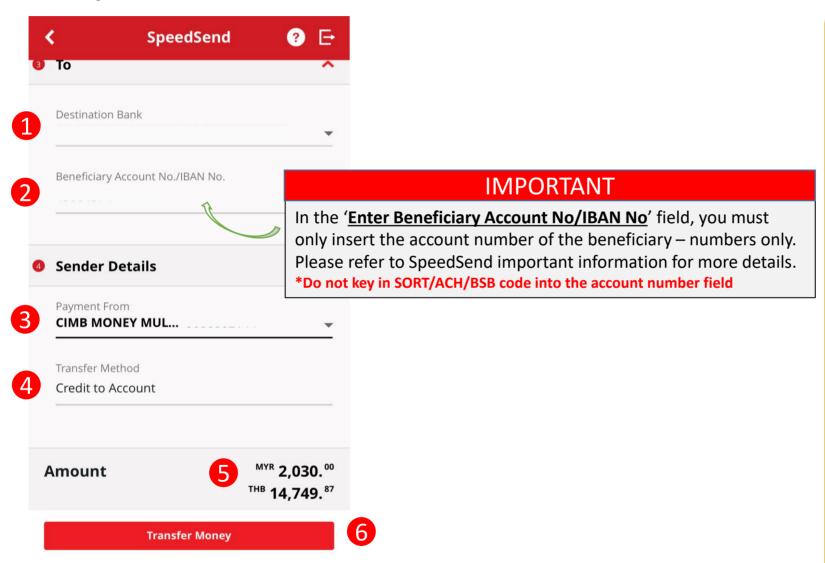




Fill in "Beneficiary Details"

- "Recipient Name"
 - Please enter or select Beneficiary name from Favourite list
- "Beneficiary ID Type"
 - Please select type of Beneficiary ID
- **(Beneficiary ID No"**
 - Please enter Beneficiary identification No
- "Destination Country"
 - Please select Destination Country

Beneficiary information





Fill in "Beneficiary Bank" Details

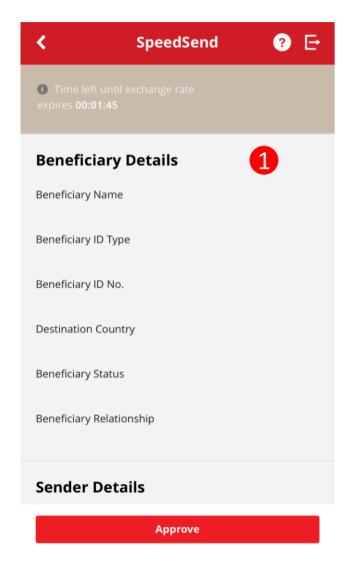
- "Enter or Select Destination Bank"
 - Enter or select Beneficiary Bank to receive the fund
 - "Enter Beneficiary Account No/IBAN
- 2 No"
 - Please key in Beneficiary account number to receive the fund

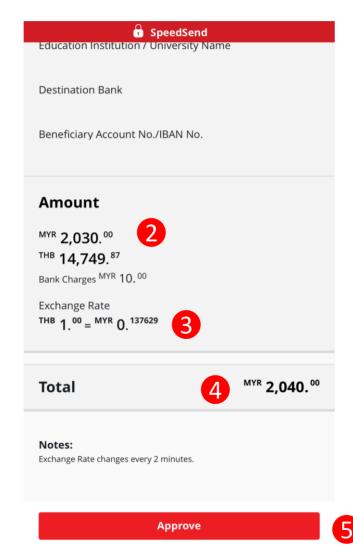
Fill in "Sender Details"

- "Payment From"
 - Please select your preferred account to transfer the funds
- 4 "Transfer Method"
 - Defaulted to Credit to Account
- **6** Please review the Total Amount
- 6 "Transfer Money"
 - Clicks on Transfer Money button to go to next page



Confirmation Page





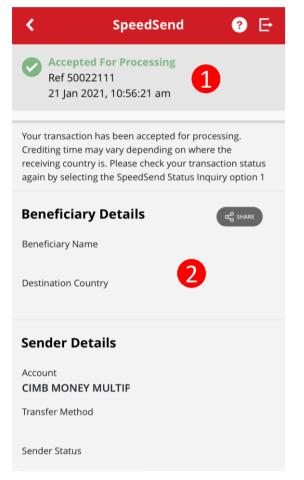


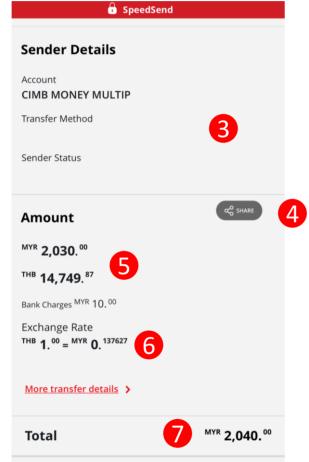
SpeedSend Confirmation

- 1 Please scroll and review all beneficiary transaction details to ensure its accurate before submitting the transaction.
- Review the amount you wish to send in local currency and foreign currency to ensure the information shown is correct
- 3 Review exchange rate
- 4 Final Amount inclusive of Bank Charges
- **6** "Approve button"
 - Click on Approve button to submit your transaction for processing



Acknowledgement Page







Navigation Guide

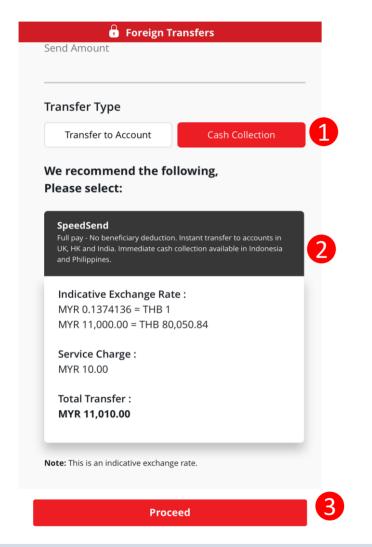
SpeedSend Acknowledgement

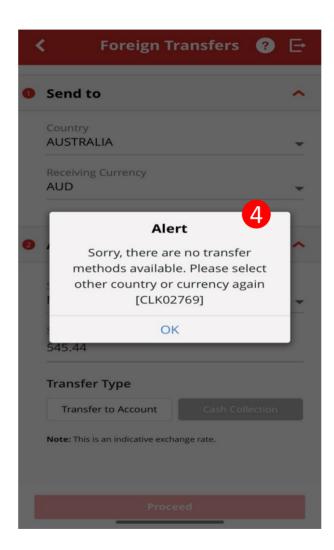
Acknowledgement Page

- Display successful transfer submission for processing with reference number
- O Display Beneficiary Details
- O Display Sender Details
- Click on Share button to save your transaction receipt in PDF
- Display amount in local currency& foreign currency
- O Display exchange rate use for currency conversion
- Final amount paid including bank charges



Cash Collection selection





Continue with more information in the next page





Select "Transfer Type"

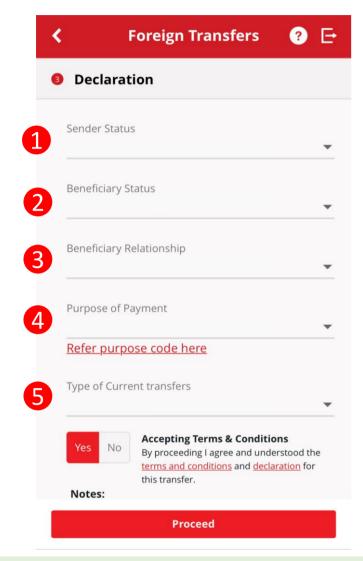
- Cash Collection
 - Click on Cash Collection button
- "SpeedSend"
 - Please select SpeedSend
- Proceed button
 - Click on Proceed button to go to next page

Alert Message

- 4 "Alert"
 - An alert will be shown if the country selected do not have Cash Collection services



Customer declaration (1 of 2)



Continue with more information in the next page





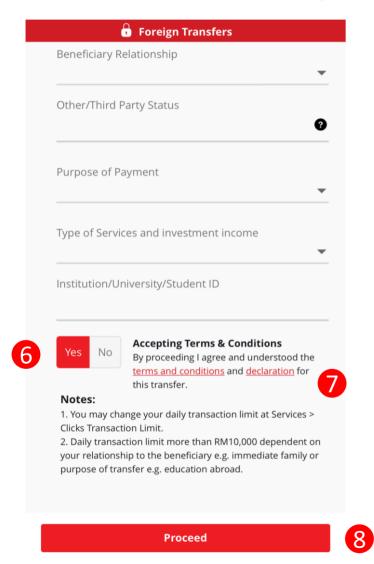


Fill in "Declaration" Details

- "Sender Status"
 - Please select your residency status
- "Beneficiary Status" 2
 - Please select Beneficiary Residency status
- "Beneficiary Relationship" 3
 - Please select your relationship to the Beneficiary. There may be further drop-down menu
- "Purpose of payment"
 - Select purpose of payment from 7 categories in the drop down list and continue with sub purpose code selection
- "Select type of "Purpose of payment""
 - Please select the appropriate purpose of payment for your transfer



Customer declaration (2 of 2)

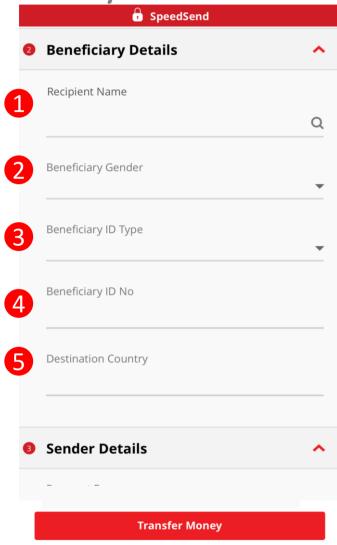




Accepting Terms and Conditions

- "Accept or Reject declaration"
 - Read the Declaration and select "Yes" to indicate read and understood the declaration to proceed
- "Terms and Conditions & Declaration link"
 - Please click on the link to view and read both TnC & Declaration
- "Proceed Button"
 - Click on Proceed button to go to next page

Beneficiary information



Continue with more information in the next page

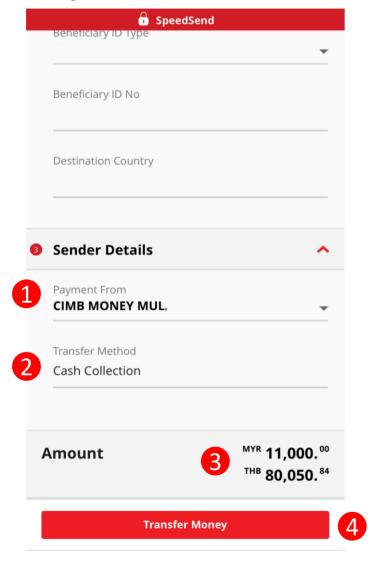




Fill in "Beneficiary Details"

- "Recipient Name"
 - Please enter or select Beneficiary name from Favourite list
- "Beneficiary Gender"
 - Please select Male or Female
- "Beneficiary ID Type"
 - o Please select type of Beneficiary ID
- **4** "Beneficiary ID No"
 - Please enter Beneficiary identification No
- "Destination Country"
 - Please select Destination Country

Beneficiary information



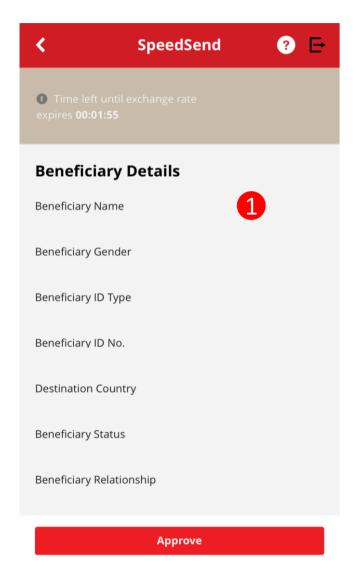


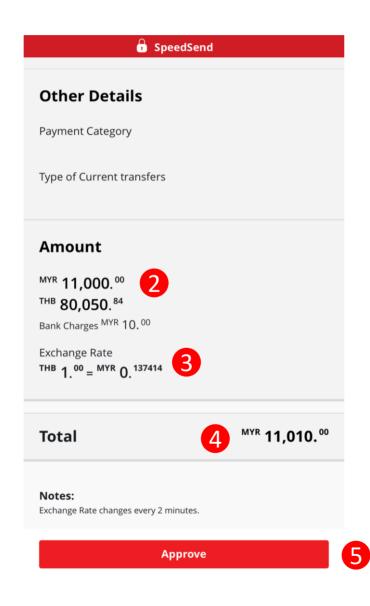
Fill in "Sender Details"

- "Payment From"
 - Please select your preferred account to transfer the funds
- 2 "Transfer Method"
 - Defaulted to Cash Collection
- Please review the Total Amount
- 4 "Transfer Money"
 - Clicks on Transfer Money button to go to next page



Confirmation Page





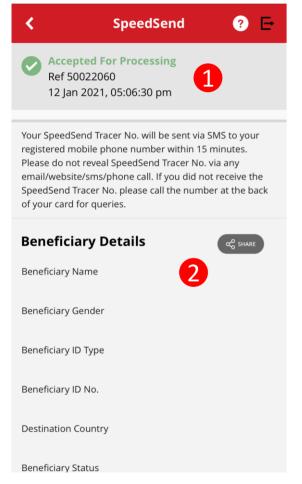


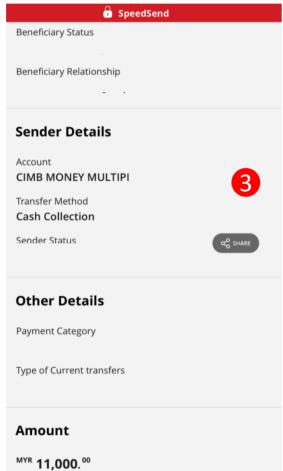
SpeedSend Confirmation

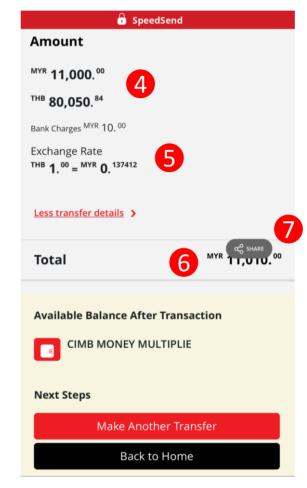
- 1 Please scroll and review all beneficiary transaction details to ensure its accurate before submitting the transaction.
- Review the amount you wish to send in local currency and foreign currency to ensure the information shown is correct
- 3 Review exchange rate
- 4 Final Amount inclusive of Bank Charges
- **(5)** "Approve button"
 - Click on Approve button to submit your transaction for processing



Acknowledgement Page







Navigation Guide

SpeedSend Acknowledgement

Acknowledgement Page

- Display successful transfer submission for processing with reference number. Tracker No. will be sent via SMS
- O Display Beneficiary Details
- O Display Sender Details
- O Display amount in local currency
 & foreign currency
- Display exchange rate use for currency conversion
- 6 o Final amount paid including bank charges
- Click on Share button to save your transaction receipt in PDF





Servicing Countries

Country/ Corridor Payout currence		Account Credit	Cash Collection		
Australia	AUD	٧	X		
Bangladesh	BDT	٧	٧		
Cambodia	USD	X	√ Maximum Payout = USD5,000		
Hong Kong	HKD	٧	Χ		
India	INR	٧	X		
Indonesia	IDR	٧	√ Maximum payout = IDR25mil		
Laos	USD	X	٧		
Nepal	NPR	٧	٧		
Philippines	PHP	٧	√ Maximum payout = PHP50,000		
Singapore	SGD	V	X		
Sri Lanka	LKR	٧	٧		
Thailand	ТНВ	√ Non-CIMB Account = Up to THB49,999	٧		
United Kingdom	GBP	٧	X		
USA	USD	٧	X		
Vietnam	VND / USD	X	٧		
Europe Austria Belgium Denmark France Finland Germany Ireland Italy Netherlands Norway Portugal Spain	EUR	٧	X		

Transaction Limit

Up to RM50,000 per customer, per day*

* CIMB Clicks & CIMB OCTO - Transaction limit up to RM50,000 per customer per day for all payment purposes.

Example of IBAN used in European countries

What is an IBAN (International Bank Account Number)?

- IBAN is a standard way of uniquely identifying an account for the purpose of improving the efficiency and speed of cross-border European Union payments. The length of IBAN can go up to 28 digits starting with a 2-letter country code, specific to each country.
- The kk after the two-character ISO country code represents the check digits calculated from the rest of the IBAN characters. If it is a constant for the country concerned, this will be stated in the Comments column. This happens where the BBAN has its own check digits that use the same algorithm as the IBAN check digits.
- The BBAN format column shows the format of the BBAN part of an IBAN in terms of upper case alpha characters (A–Z) denoted by "a", numeric characters (0–9) denoted by "n" and mixed case alphanumeric
- characters (a–z, A–Z, 0–9) denoted by "c". For example, the Bulgarian BBAN (4a,6n,8c) consists of 4 alpha characters, followed by 6 numeric characters, then by 8 mixed-case alpha-numeric characters.
- Descriptions in the Comments field have been standardised with country specific names in brackets. The format of the various fields can be deduced from the BBAN field.

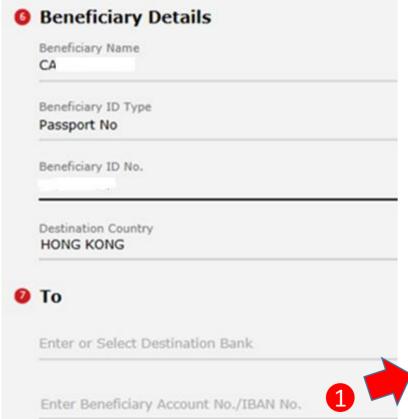
No	Country	IBAN		Country	IBAN	
1	Austria (20 digits):	AT61 1904 3002 3457 3201	7	Ireland (22 digits) :	IE29 AIBK 9311 5212 3456 78	
2	Belgium (16 digits) :	BE68 5390 0754 7034	8	Spain (24 digits) :	ES80 2310 0001 1800 0001 2345	
3	Denmark (18 digits) :	DK50 0040 0440 1162 43	9	Italy (27 digits) :	IT60 X054 2811 1010 0000 0123 456	
4	Finland (18 digits) :	FI21 1234 5600 0007 85	10	Netherlands (18 digits) :	NL91 ABNA 0417 1643 00	
5	France (27 digits) :	FR14 2004 1010 0505 0001 3M02 606	11	Norway (15 digits) :	NO93 8601 1117 947	
6	Germany (22 digits) :	DE89 3704 0044 0532 0130 00	12	Portugal (25 digits) :	PT50 0002 0123 1234 5678 9015 4	



EU Countries IBAN information

IBAN – More information

Transfer to Account Option Selected



EU Countries

IBAN is applicable for EU corridors only!

Sample of IBAN

No.	Country	IBAN
1	Spain	ESkk bbbb gggg xxcc cccc cccc
2	Portugal	PTkk bbbb ssss cccc cccc cccx x
3	France	FRkk bbbb bggg ggcc cccc cccc cxx
4	Italy	ITkk xaaa aabb bbbc cccc cccc ccc
5	Germany	DEkk bbbb bbbb cccc cccc cc
6	Belgium	BEkk bbbc cccc ccxx
7	Denmark	DKkk bbbb cccc cccc cc
8	Ireland	IEkk aaaa bbbb bbcc cccc cc
9	Netherlands	NLkk bbbb cccc cccc cc
10	Finland	Flkk bbbb bbcc cccc cx
11	Austria	ATkk bbbb bccc cccc cccc
12	Norway	NOkk bbbb cccc ccx

Navigation Guide

For EU countries, please fill in Account No./IBAN No. as per sample shown

BA	١N	l cl	าล	ra	ct	eı	S
----	----	------	----	----	----	----	---

First 2 letters = country code

k = IBAN check digits

b= National bank code

s = Branch code

C =Account number

X = National check digits

For more information of other countries, please refer to next page



UK, USA & Australia Beneficiary Account No & Bank Branch Name

UK, USA & Australia

