

Flexible Withdrawal Frequently Asked Questions

- 1. What is Flexible Withdrawal? Flexible Withdrawal allows you to make multiple withdrawals from your Fixed Deposit or Fixed Deposit-i account (FD/-i) before the maturity date.
- 2. Does this apply to all tenures? Yes, it applies to all tenures.
- 3. How much is the minimum amount for a withdrawal from my Flexible Withdrawal? Each withdrawal must be a minimum of RM1,000 and in multiples of RM1,000. This is subject to a minimum balance required for the respective tenure, otherwise, the account must be uplifted and closed.
- 4. Is there a minimum I need to maintain in my FD/-i? You just need to maintain a minimum of RM5,000 for 1 month's tenure; RM1,000 for 2 months' tenure and above.
- 5. Can withdrawal be performed online via CIMB Clicks? No, at the moment a withdrawal can only be done Over-the-Counter at CIMB branch.
- 6. Can I perform flexible withdrawal from my FD/-i placed via CIMB Clicks? No, at the moment Flexible Withdrawals are not applicable to eFDs.
- 7. Can I perform flexible withdrawal for my FD/-i that have been taken as collateral for an overdraft or cash line facility? No, withdrawals are not allowed in this case as the deposit is pledged as collateral.
- 8. What types of FD/-i is Flexible Withdrawal applicable to? The feature can be applied to the following:

 - (i) Fixed Deposit
 - (ii) FD-i Maturity Returns
 - (iii) FD-i Monthly Returns