

MERCHANT SERVICE REQUEST FORM

To: CIMB Bank Berhad, Acquiring Merchant Operations
Level 2 Menara SBB
83 Medan Setia 1 Plaza Damansara
Bukit Damansara, 50490 Kuala Lumpur
Tel No: +603 - 6204 7733 Email : acct.posting@cimb.com

Attention : acct.posting@cimb.com
Date:

From :
Merchant Name : _____
Merchant No. :

IMPORTANT

(i) Please provide **COMPLETE & ACCURATE** information otherwise your request cannot be accommodated.
(ii) Do **NOT DISCLOSE** Cardholders' Name in this request form

Please tick [X] where appropriate

SECTION 1

TO REFUND THE CARDHOLDER/ eWALLET USER (Refund is not applicable for Cross Border QR)

Amount :
Reason : _____

Transaction Type

<input type="checkbox"/> VISA / MASTER / DCC	<input type="checkbox"/> TnG (Partial Refund NOT allowed)
<input type="checkbox"/> ALIPAY	<input type="checkbox"/> EPP
<input type="checkbox"/> CIMBPay	<input type="checkbox"/> Others _____

Card Number : Transaction ID :
(Applicable for eWallet users only. The transaction ID can be found on the Merchant Terminal Receipt.)

Settlement Date : Transaction Date :

Transaction Amount : Approval Code :

i) We hereby authorize you to deduct the shortfall amount from our current account maintained with **CIMB Bank Berhad**:-

Amount (RM) :
Current Account No. :

OR

ii) We attach herewith the bank in slip(s)/proof of payment to CIMB Bank account:-
**** For online transfer, to update "Merchant ID" in Recipient Reference field**

Account Name : **CIMB BANK BHD-CCPF-CREDIT CARD CENTRE**
Account Number : **8000224732**
Amount (RM) :
Date :

SECTION 2

TO CHARGE THE CREDIT CARDHOLDER (Credit Card Transaction ONLY)

Amount :
Reason : _____

Card Number : Transaction Amount :
Settlement Date: Transaction Date :

(This is applicable for Section 1 and Section 2)

We enclosed the following :

a) Photocopies of statements	<input type="checkbox"/>
b) Photocopies of sales slips	<input type="checkbox"/>
c) Photocopies of supporting bills or invoices	<input type="checkbox"/>

Requested by: _____

Name : _____
Designation : _____
Tel no : _____