

PREMIUM PACKAGE MERCHANT APPLICATION FORM

(C – FOR TERMINAL WITH DYNAMIC DUITNOW QR, EASY PAY PLAN, BP, UPI, JCB, PLUG N PAY & TAP N PAY – STANDARD)

! Important Notice: Please read and understand the terms and conditions of the services before you decide to apply and if you do not understand any of the terms and conditions, you may clarify with the Bank.

This is an editable PDF Form, handwritten application form is not acceptable. You may type on this form and print it out for submission to the Bank for processing. Please use CAPITAL letters and tick (✓) boxes where applicable. For step by step guidance on how to fill in this form, please visit CIMB website at <https://www.cimb.com.my>. Please submit duly completed Application Form to any CIMB branches or Business Centers.

<input type="checkbox"/> New Merchant	<input type="checkbox"/> Existing Merchant
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Application Date

D	D	/	M	M	/	Y	Y	Y	Y
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➤ BUSINESS INFORMATION (MANDATORY)

Registered Name

Nature of Core Business

Trading Name

Business Registration Number (Old)

(New)

Only alphabet and numeric, without spacing is allowed

Headquarter (HQ) Address: for statement delivery

Address

Postcode	<input style="width: 100%;" type="text"/>
City	
State	
Country	

HQ Contact Person's Name

HQ Contact Person's Number

Email Address (for delivery of e-Access Login/Finance Department use)

Outlet Address

Address

Postcode	<input style="width: 100%;" type="text"/>
City	
State	
Country	

Outlet Contact Person's Name

Outlet Contact Person's Number

No. of Terminals required for this outlet

Previous Acquirer Name

Termination Date

D	D	/	M	M	/	Y	Y	Y	Y
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For Existing Customer ONLY

For additional acceptance, please provide

Walk In MID

Note: If you have more than 1 outlet, please also fill in the Outlet Appendix Form and submit as attachment.

▶ PRODUCT / FACILITY TYPE

Please tick (✓) the following solution(s).

OPTION	Type of Product(s) / Facility(s)																																																																		
<p>A</p> <input type="checkbox"/>	<p>I / We would like to apply for Terminal With Dynamic DuitNow QR, BP, CUP & JCB.</p> <p>Optional:</p> <p><input type="checkbox"/> Easy Pay Plan <input type="checkbox"/> Tips (F&B)</p> <p>The following are the merchant discount rate (MDR) in relation to the products / facilities selected.</p> <table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr style="background-color: #e0e0e0;"> <th colspan="2" rowspan="2">Transaction Type</th> <th colspan="3">MDR</th> </tr> <tr style="background-color: #e0e0e0;"> <th>On-us</th> <th>Off-us</th> <th>Int</th> </tr> </thead> <tbody> <tr> <td rowspan="12" style="background-color: #e0e0e0; vertical-align: middle;">Terminal</td> <td>Dynamic DuitNow QR (CASA)</td> <td>0.35%</td> <td></td> <td></td> </tr> <tr> <td>Dynamic DuitNow QR (eWallet)</td> <td>0.35%</td> <td></td> <td></td> </tr> <tr> <td>Dynamic DuitNow QR (Cards)</td> <td>0.35%</td> <td></td> <td></td> </tr> <tr> <td>Visa / Master Credit</td> <td>1.00%</td> <td>1.10%</td> <td>2.00%</td> </tr> <tr> <td>Visa / Master Debit</td> <td>0.40%</td> <td>0.45%</td> <td>2.00%</td> </tr> <tr> <td>MyDebit</td> <td>0.40%</td> <td>0.45%</td> <td></td> </tr> <tr> <td>Dynamic QR - TNG</td> <td></td> <td>0.80%</td> <td></td> </tr> <tr> <td>Dynamic QR - Alipay</td> <td></td> <td></td> <td>1.00%</td> </tr> <tr> <td>Pay With Points (BP)</td> <td>1.00%</td> <td></td> <td></td> </tr> <tr> <td>UnionPay International (UPI) Credit</td> <td></td> <td>1.20%</td> <td>2.00%</td> </tr> <tr> <td>UnionPay International (UPI) Debit</td> <td></td> <td>0.80%</td> <td>2.00%</td> </tr> <tr> <td>JCB Credit</td> <td></td> <td></td> <td>2.00%</td> </tr> <tr> <td rowspan="2" style="background-color: #e0e0e0; vertical-align: middle;">Easy Pay Plan</td> <td>6 months (Min. RM500)</td> <td>2.50%</td> <td></td> <td></td> </tr> <tr> <td>12 months (Min. RM500)</td> <td>3.50%</td> <td></td> <td></td> </tr> </tbody> </table> <p>On-us : Transactions with CIMB cards/account Off-us : Transactions with other cards/account/e-Wallet Int : Transactions from foreign country issuers</p> <p>For more details on the product, please visit www.cimb.com.my/merchantsolutions Note: Terminal Rental fee of RM 50 per month per device will be charged to Merchant's Designated Account.</p>	Transaction Type		MDR			On-us	Off-us	Int	Terminal	Dynamic DuitNow QR (CASA)	0.35%			Dynamic DuitNow QR (eWallet)	0.35%			Dynamic DuitNow QR (Cards)	0.35%			Visa / Master Credit	1.00%	1.10%	2.00%	Visa / Master Debit	0.40%	0.45%	2.00%	MyDebit	0.40%	0.45%		Dynamic QR - TNG		0.80%		Dynamic QR - Alipay			1.00%	Pay With Points (BP)	1.00%			UnionPay International (UPI) Credit		1.20%	2.00%	UnionPay International (UPI) Debit		0.80%	2.00%	JCB Credit			2.00%	Easy Pay Plan	6 months (Min. RM500)	2.50%			12 months (Min. RM500)	3.50%		
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For option B and C, please provide the following information for reader(s) activation:

Contact Person's Name <input style="width: 95%;" type="text"/>	Contact Person's Number <input style="width: 95%; height: 20px;" type="text"/>
Email Address for Activation Purpose <input style="width: 95%;" type="text"/>	

▶ CIMB DEALS (OPTIONAL)

Please tick (✓) one or more of the following option(s) to participate in CIMB Deals:

10% off on the total bill (Capped at Maximum RM30 per transaction) with minimum spend of RM25

RM5 off on the total bill with minimum spend of RM25

Are you able to provide Company Logo (Softcopy)? Yes No

➤ MERCHANT'S DESIGNATED ACCOUNT (MANDATORY)

I / We would like to tag my CIMB Bank / CIMB Islamic Bank Account No. stated below as my Merchant's Designated Account into which the Bank may make payments, arising from the merchant services, by way of a direct credit:

CIMB Account Number

➤ DECLARATION BY APPLICANT / AUTHORISED SIGNATORY FOR THE APPLICANT

By signing this Application Form, I / we confirm that:

1. All the information in this application form are true, accurate and complete. CIMB Bank Berhad ("**Bank**") is authorised to rely on its records in relation to details of my / our major shareholders, ultimate beneficial owner, directors, partners, sole proprietor, office bearers and/or authorised persons as provided in relation to the current account specified by me / us in this application form ("**Merchant's Designated Account**"). I / We undertake to inform the Bank of any changes.
2. I / We will not facilitate funds from proceeds of any unlawful activities to be channelled through my / our account(s) with the Bank and undertake to provide the Bank with all relevant information and documents, as and when requested, for purpose of my / our identification and/or verification of the source of my / our funds under the "Know-Your-Customer" principle.
3. I / We confirm that the Bank is authorised to verify and/or conduct any checks and/or obtain any information and/or confirmation from CCRIS or any credit reference / reporting agencies registered under the Credit Reporting Agencies Act 2010, and for such party(s) to process and disclose my / our information to the Bank to consider this application. I / We am/are aware that such information may include information on my / our status and/or any of my / our directors, shareholders, officers, and/or any other person, individual and/or entity related to and/or associated with me / us. I / We also consent and authorise the Bank to disclose any of my / our credit information to any such credit reporting agencies and for them to further transmit such information to their subscribers for purposes of fraud detection and fraud prevention.
4. I / We hereby agree that this completed application form shall belong to and remain the property of the Bank regardless whether this application is approved and the Bank reserves the right to reject my / our application at its sole discretion without any reasons whatsoever. Any documents submitted by me / us to the Bank are non-returnable. I / We agree to provide any additional documents requested by the Bank for the processing of my / our application.
5. I / We authorise the Bank to deduct the terminal and/or MPOS rental charges (if applicable), merchant discount, fees and charges and other sums of money (if any) due to the Bank arising out of the merchant services (collectively "**Fees and Charges**") from my / our sales proceeds and/or to debit or cause to be debited such Fees and Charges from the Merchant's Designated Account without further reference to me / us.
6. I / We hereby undertake to maintain sufficient funds in the Merchant's Designated Account at all times to pay the Fees and Charges and any other payments that I / we shall make from the Merchant's Designated Account including cheques that are issued (if any). I / We agree that the Bank will not be held liable for defamation and/or for breach of contract and/or for any losses, damages, expenses, costs or charges which may be claimed arising from the Bank making deductions pursuant to my / our above authorisation and/or pursuant to any remarks placed on the returned cheque(s) by the Bank and/or if the cheque(s) issued was returned due to insufficient funds in the Merchant's Designated Account.
7. I / We hereby agree that the Product(s) / Facility(ies) if made available shall be subject to:
 - (i) the terms and conditions of this application form;
 - (ii) the Approval Notification Letter to be issued and sent by the Bank to the Applicant upon approval of this application;
 - (iii) the Merchant Services Terms and Conditions read together with the applicable appendix(ces) which are published on the Bank's website at www.cimb.com.my/merchantsolutions; and
 - (iv) the Operating Policies and Procedures of PayNet(collectively the terms and conditions stated in items (i) to (iv) above shall be referred to as the "**Terms**").
My / Our use of the Bank's Product(s) / Facility (ies) signifies my / our unconditional acceptance of the Terms.
8. I / We agree to the routing of all my / our debit card transactions to the lowest cost debit card routing. I / we understand that if I / we decide to opt-out of the lowest cost option and agree to pay more to route all my/our debit card transaction to either the MyDebit network or Visa/Mastercard network, I / we will need to notify the Bank in writing via the Bank's standard form.
9. I / We assure the Bank that I / we will operate the Product(s) / Facility(ies) based on the Payment Card Industry Data Security Standards (PCI-DSS) requirement set by PCI Security Standards Council (PCI SSC) (if applicable).
10. I / We also fully understand the following key terms which have been specifically pointed out to me / us:-
 - (i) The Bank's Approval Notification Letter is a computer-generated letter setting out the Fees and Charges and other commercial terms, and is to be read together with and forms part of the Terms.
 - (ii) If any person disputes the validity of any transaction or if I / we breach any of my / our obligations, the Bank may chargeback transactions and debit or cause to be debited the same from my / our accounts and/or the Bank may refuse to pay me / us the amount of the transaction. The authorisation of any transaction is not a guarantee of payment by the Bank.
 - (iii) If I / we fail to provide to the Bank any requested information or documents reasonably required by the Bank within seven (7) business days from the Bank's request, or if the Bank has reasonable grounds to suspect that I / we have breached or intend to breach any of the Terms or suspicious or abnormal settlement transactions are detected or due to regulatory reasons, the Bank may suspend the operation of all or any of the Products / Facilities by service of notice on me / us. If the suspension notice is **not** revoked by the Bank within seven (7) business days or such other extended period as stated in the suspension notice, the Bank may immediately terminate the Products / Facilities which were suspended by giving me / us notice of the termination.
 - (iv) Either party may terminate any of the Products/Facilities for convenience without cause by giving the other party thirty (30) days' prior written notice.
 - (v) I / We shall notify the Bank immediately of any change in my / our contact details.
 - (vi) If I / we do not agree to the Terms, I / we shall notify the Bank immediately and return all the Bank's materials to the Bank and I / we must not use the Bank's merchant services or submit charges to the Bank for processing. Usage of the Bank's merchant services or submission of charges to the Bank for processing signifies my/our unconditional agreement to the Terms.
 - (vii) The Bank may amend the Terms by giving me / us at least twenty-one (21) days prior notice by posting the notice of amendment on the CIMB Merchant Electronic Online Portal (e-Access) or the Bank's website or by any other means of notification as specified in the Merchant Services Terms and Conditions.

▶ DECLARATION BY APPLICANT / AUTHORISED SIGNATORY FOR THE APPLICANT... CONTINUED

- 11. I / We hereby authorise the Bank to register me / us for the CIMB Merchant Electronic Online Portal (e-Access) service with the email address specified in this application form.
- 12. I / We understand and agree the Merchant’s Designated Account must be a current account with CIMB Bank Berhad or CIMB Islamic Bank Berhad. I / We shall not change or close the Merchant’s Designated Account without the Bank’s prior written consent. If the Merchant’s Designated Account is changed or closed by me / us without the Bank’s prior written consent or where the Merchant’s Designated Account is closed for any reasons whatsoever in accordance with the terms and conditions governing the Merchant’s Designated Account, the Bank may terminate the Product(s) / Facility(ies) by giving me / us written notice.
- 13. **PRIVACY NOTICE ACKNOWLEDGEMENT**
I / We hereby acknowledge that I / we have accessed and/or read the Privacy Notice issued by CIMB Group (which is available at all CIMB branches as well as at the CIMB website at www.cimb.com.my or has otherwise been made available to me / us) and confirm my / our agreement to the same.
- 14. I / We warrant to the Bank that I / we have the power to apply for the Product(s) / Facility(ies) and the undersigned have been authorised to sign this application form and to perform my / our obligations under the Terms.

▶ SIGNATURE OF APPLICANT(S) / AUTHORISED SIGNATORY(S)

Note: The applicant(s) / Authorised Signatory(s) is authorised to operate the Merchant’s Designated Account as per the Bank’s record.

Name

Identification Number (NRIC/Passport)

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Designation

Name

Identification Number (NRIC/Passport)

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Designation

Name

Identification Number (NRIC/Passport)

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Designation

Name

Identification Number (NRIC/Passport)

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Designation

► FOR BANK'S USE ONLY

For Sales Officer

<p>Sales Channel</p> <p><input type="checkbox"/> MSF <input type="checkbox"/> SME <input type="checkbox"/> CSD</p> <p><input type="checkbox"/> Others: <input style="width: 40px;" type="text"/></p>	<p>RED Team Code</p> <p><input style="width: 20px;" type="text"/> - <input style="width: 20px;" type="text"/> - <input style="width: 20px;" type="text"/> - <input style="width: 20px;" type="text"/></p>	<p>Branch Code</p> <p><input style="width: 30px;" type="text"/></p>	<p>Staff ID</p> <p><input style="width: 60px;" type="text"/></p>
<p>Staff Name <input style="width: 95%; height: 20px;" type="text"/></p>			
<p>Staff Signature <div style="border: 1px solid black; width: 100%; height: 80px; margin-top: 5px;"></div></p>			

Verification By Bank Officer

<p>I have verified that:</p> <p>(a) the authorised signatory for the Applicant is the person authorised to operate the Merchant Designated Account in the Bank's record; and</p> <p>(b) the business/company registration number of the Applicant is same as the business/company registration number in the Bank's record.</p>	
<p>Signature of the Bank Officer</p> <div style="border: 1px solid black; width: 100%; height: 80px; margin-top: 5px;"></div>	<p>Name <input style="width: 95%; height: 20px;" type="text"/></p> <p>Designation <input style="width: 95%; height: 20px;" type="text"/></p> <p>Staff ID <input style="width: 60px;" type="text"/></p>