



## Frequently Asked Questions (FAQ)

### BusinessHR

**1. What is BusinessHR and how does it benefit my company?**

BusinessHR is a cloud-based all-in-one payroll and HR platform that allows you to manage salary payments, claims status, leave balances, smart check-ins anywhere and anytime. With this seamless and digital platform, your business will save precious time and resources on repetitive, administrative tasks. In turn, allowing your workforce to spend more time on true value creation.

**2. Do I need a CIMB Business Current Account/-i to subscribe for BusinessHR?**

Yes, you must first open a CIMB Business Current Account/-i to be able to subscribe to BusinessHR.

**3. What are BusinessHR's subscription fees and its key features?**

BusinessHR's subscription fees vary depending on its subscription plans. The details of the subscription packages and the respective pricing can be found below.

Features	Pricing	
	Basic Package	Full Suite Package
Payroll	RM 4.00	RM 4.00
Leave		
Claim	'	RM 1.00
Time & Attendance	'	RM 1.00
Facial Recognition	'	RM 6.00
Base Price	'	'
Maintenance	'	'
<b>Total (RM) (per employee / month)</b>	<b>RM 4.00</b>	<b>RM 12.00</b>

Customers can decide if they want to be billed monthly or annually.

**4. What is the promotion offered by BusinessHR?**

CIMB Bank is offering a one (1) month free trial on BusinessHR's Full Suite Package for CIMB and Non-CIMB Business customers

To enjoy another one (1) month fee waiver [two (2) months fee waiver in total], the customers must fulfil the below criterion:

1. Be a CIMB Business Current Account/-i
2. Subscribe to BusinessHR's Basic or Full Suite Package for 12 months

To enjoy another two (2) months fee waiver [three (3) months fee waiver in total], the customers must fulfil the below criteria:

1. Be a CIMB Business Current Account/-i and sign up CIMB@Work payroll solutions
2. Subscribe to BusinessHR's Basic or Full Suite Package for 12 months

**5. I do not own a CIMB Business Current Account/-i, do I still qualify for this promotion?**

Yes, you can enjoy a one-month trial of BusinessHR.

**6. I'm an existing customer of HReasily, can I still enjoy this promotion?**

Please approach a BusinessHR sales person for specialize assistance. Alternatively, you can drop them an email at [enquiry@BusinessHR](mailto:enquiry@BusinessHR) and a BusinessHR representative will be in touch with you

**7. How long is this promotion valid for?**

This promotion is valid until 31 December 2024. If an extension is required, we will inform you in due time.

**8. How do I subscribe for this promotion?**

Step 1: Sign up or own an existing CIMB Business Current Account/-i

Step 2: CIMB SME Banking customers will receive a SMS/EDM from CIMB Bank within 7 working days

Step 3: Click into the SMS/EDM link which will lead to a SME Partners redeem page with all the offers to redeem.

Step 4: Select "BusinessHR" to be redirected to [http://www.BusinessHR /my](http://www.BusinessHR/my) to register your interest.

Step 5: BusinessHR rep will get in touch with you within 1-3 working days and help you get on boarded.

**9. I am CIMB Business Current Account/-i holder, but did not receive an SMS/EDM about this offer. How can I learn more about BusinessHR and this campaign?**

You can go visit [cimb.com.my/bizhr](http://cimb.com.my/bizhr). Alternatively, you can drop us an email at [smepartners@cimb.com](mailto:smepartners@cimb.com) and we will respond to you query within 1-3 working days.

**10. What company details do I have to provide to get on-boarded for BusinessHR?**

Please proceed to <http://www.businesshr.asia> to request for a demo, or click on Sign-up to proceed to sign up directly. Alternatively, please drop BusinessHR an email at [enquiry@BusinessHR](mailto:enquiry@BusinessHR) and a BusinessHR representative will be in touch with you.