

**What is JomPAY?**

JomPAY is a national initiative, supported by Banks, to enable online bill payments across Malaysia. MyClear, a wholly owned subsidiary of Bank Negara Malaysia, operates JomPAY.

**What can JomPAY do for me?**

With JomPAY, you can pay any bills through Internet or Mobile Banking using funds from your Savings, Current or Credit Card accounts. It's fast, safe, and convenient.

**Is JomPAY free?**

Yes, JomPAY is absolutely FREE for customers who are making bill payments.

**Where can I find JomPAY?**

JomPAY is available at Internet & Mobile Banking.

**Do I have to register before making payments with JomPAY?**

No registration is required with JomPAY.

**How do I pay with JomPAY?**

It's simple. All you have to do is to look for the JomPAY logo and Biller Code on your bill, logon to your Internet or Mobile Banking, and pay.

**How long does it take for my payment to go through?**

When you make a JomPAY payment before 17:00 on a Banking Business Day, the Biller will receive payment on the same day. If you make a JomPAY payment after 17:00, the Biller will receive payment on the next Banking Business Day.

If you make a payment on a non-Banking day, such as on a weekend or a public holiday, the Biller will receive payment on the next Banking Business Day.

**Can I make a future dated payment?**

Yes, you will be able to schedule a payment to occur on a future date. However, some Banks are still enabling future dated payments in stages and all banks are expected to offer this service by end of 2015.

**How is JomPAY different from my existing bill payment service of my bank?**

JomPAY makes it easy to pay a wide range of bills across banks in Malaysia. JomPAY creates an accessible and inclusive bill payment eco-system for customers, Banks and billers so that all JomPAY Billers are available to all customers of all participating Banks in Malaysia.

**Is there a limit for JomPAY payment?**

Some Billers may impose a limit on the amount payable via certain accounts. Additionally, since JomPAY transactions are performed at Internet or Mobile Banking, a daily Internet Banking limit may apply.