

## FAQ



- 1 What documents do I need to submit to apply as a merchant?**  
*Merchant Agreement form, SSM Form B/D, and your business' current account statement (from the most recent 3 months).*
- 2 Which payment types are accepted?**  
*CIMB QR Pay (For Merchants) accepts any CIMB credit card, debit card, or prepaid card.*
- 3 How do I check my transaction history?**  
*Upon successful registration, you'll be assigned a username and password. Use it to check your transaction history via the CIMB QR Pay merchant portal at <http://cimbermerchant.com.my/main.jsp>*
- 4 When will my sales transaction be credited into my account?**  
*You'll receive your payment(s) within 1 working day if you have a CIMB business current account.*
- 5 How do I know if the payment was successfully made and credited into my account?**  
*Once a customer has scanned your static QR code, you'll receive an SMS notification to notify you on the status of the successful payment.*
- 6 What kind of businesses can use this QR payment solution?**  
*All sole proprietors and partnerships.*

For full FAQ, visit [www.cimbbank.com.my/qrpayermerchant](http://www.cimbbank.com.my/qrpayermerchant)

### Interested in being a merchant?

For more information, log on to [www.cimbbank.com.my](http://www.cimbbank.com.my), call +603 6204 7788 or visit any of our CIMB Bank branches nationwide.

Connect with us on:

 CIMB Malaysia  CIMB\_Assists

Terms and Conditions apply.  
CIMB Bank Berhad (13491-P)

## CIMB QR PAY For Merchants

# The new, convenient way to carry out business transactions.

Learn how you can utilise **CIMB QR Pay** for your business.

**FORWARD**  Banking



Now with CIMB QR Pay, there's a faster and more convenient method for your customers to make their everyday purchases. QR codes are a revolutionary new way for them to pay without using cash.



## HOW DOES IT WORK?

Here's a step by step.

STEP 1

Display your QR standee during operation hours.



STEP 2

Customer scans your unique QR code.



STEP 3

Customer keys in amount due.



STEP 4

Payment complete! You'll receive an SMS notification confirming this.



## WHY USE CIMB QR PAY?



### CONVENIENT

No point of sale terminal required.



### ZERO FEES\*

No subscriptions and/or maintenance fee.



### SAFE AND HASSLE-FREE

No need to handle cash.



### PAPERLESS

No paper receipts.

\* Valid till 30 September 2019.