

First Time Login Guide with Mobile Token Activation

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BizChannel@CIMB First Time Login Guide with Mobile Token Activation

1.0 Getting started:

- Ensure that you have your BizChannel@CIMB Company ID, User ID and password readily available.
- This Mobile app is available for iPhone that runs on iOS 10 and above or Android based smartphones and devices that runs on Android 7.0 and above. Do ensure the minimal requirements are updated as and when needed for software update.
- For security reasons, our Mobile Banking application is not compatible with devices that has been rooted or jailbroken.

1.1 For Mobile Token users

- Download and install BizChannel@CIMB mobile app from Google Play or Apple App Store.
- To perform First Time Login and activate your Mobile Token, you will need to download
 BizChannel@CIMB Mobile App and Login BizChannel Website, <u>www.cimb-bizchannel.com.my.</u>
- Ensure that you have your BizChannel@CIMB username and password readily available. You
 can refer to an email titled BizChannel@CIMB Login Details from the Bank prior to activation of
 your mobile token.

1.1 First Time Login via Mobile Token

• Step 1: Go to www.cimb-bizchannel.com.my and 'Login'



For further enquiries, please contact our Business Call Centre at **1300 888 828** between 8am to 7pm from Monday to Friday or 8am to 5pm on Saturday (excluding public holidays) or email to <u>mybusinesscare@cimb.com</u>.

СІМВ



BizChannel@CIMB

First Time Login Guide with Mobile Token Activation

• Step 2: Select 'First Time Login' under New User and enter first time login details from 1st email 'BizChannel @CIMB Login Details' and click 'Next'.

Welcome to BizChan	nel@CIMB	Login IDs	Login Password/PIN	
		Welcome to B	izChannel@CIMB	
Forgot Password >>	Next >>	Company ID B990754		0
		User ID MAKER01		× 0
New User?	Need Assistance?] ♥
>> Register >> First Time Login	>>> Frequently Asked Questions >>> Contact Us		Next >> Cancel	

Step 3: Enter 'First Time Login PIN' sent via SMS to registered mobile number and click 'Next'.

	CIMB BANK			
BizChannel@CIMB			You are in :	Malaysia 🔹
	Login IDs	Login Password/PIN		
	First Time Login Pl	r First Time Login PIN has been sent to +60 N I your First Time Login PIN via SMS? Click f		RM0.00 BizChannel®CIMB. Your First Time Login PIN Is: X00000C Expires by DDD MMM of H1+MMSS MYT YYYY, Call 1300 B88 828 H You DID NOT perform this.
		Next >> Cancel		

• Step 4: Complete the setup page and click 'Submit'. *Notes:*



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- Password must be 8-10 alphanumeric characters, no special characters.
- SecureWord must be 4-10 characters, without space or any special character.

CIMBISLAMIC CIM	BANK	
BizChannel@CIMB		You are in : Malaysia
Login	Login PIN	- 3 Setup
User Password		
New User Password*	******	Φ
Confirm New User Password*	•••••	
Security Questions		
Security Question 1*	What was your childhood nickname?	~
Answer*	cimb	
Security Question 2*	Which primary school did you attend?	~
Answer*	cimb	
SecureWord	-	
SecureWord*	APPROVER	O
Confirm SecureWord*	APPROVER	×
*Mandatory fields	Submit Cancel	

1.2 Mobile Token Activation

- To activate your Mobile Token, you will need to download BizChannel@CIMB Mobile App and Login BizChannel@CIMB Website, www.cimb-bizchannel.com.my.
- Follow steps shown on the website

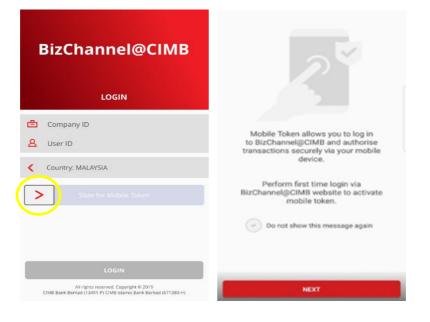
	CIMB BANK			
BizChannel@CIMB		You are in : Ma	alaysia	~
Mobile Token Activation				
	Launch BizChannel@CIMB App and tap on "Add Token Account" to scan QR con "Please do not close or refresh the browser until your mobile activation has completed			
	Time Remaining : 59 Seconds			
If you have	not installed the BizChannel@CIMB App, please download the app from Apple App Store or Go	oogle Playstore.		

- Step 1: Launch BizChannel@CIMB Mobile App.
- Step 2: Slide for Mobile Token.

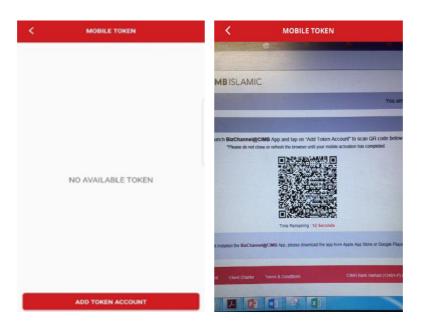


First Time Login Guide with Mobile Token Activation

• Step 3: Click "Next".



- Step 4: Click "Add Token Account".
- Step 5: Use your mobile device to scan QR Code from BizChannel@CIMB Website within 60 seconds to avoid expiry of QR Code



 Note: If QR code expired after 60 seconds, please "Click to Reload QR Code" on BizChannel@CIMB Website to reload QR Code.



CIMBBANK CIMBISLAN	1IC	
BizChannel@CIMB		You are in : Malaysia
Mobile Token Activation		
	CIMB App and tap on "Add Token Add to close or refresh the browser until your mobile Click to Reload QR Code	
If you have not installed the BizCha	nnel@CIMB App, please download the app fr	om Apple App Store or Google Playstore.
Privacy Policy Security Arrangement Client Charter	Terms & Conditions	All rights reserved. Copyright @ 2020 CIMB Bank Berhad (13491-P) CIMB Islamic Bank Berhad (671380-H)

• Step 6: Enter your existing BizChannel@CIMB Login password and tap 'Submit'.

BizChannel@CIMB	
VERIFICATION	
Please enter your BizChannel@CIMB login password	
Company ID : B990754 User ID : MAKER01	
P	
CANCEL SUBMIT	

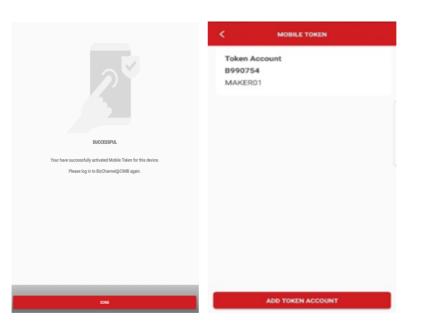
• Step 7: To agree with term & conditions.



First Time Login Guide with Mobile Token Activation



- Tap 'DONE' to complete setup.
- You have successfully activated Mobile Token for this device.





First Time Login Guide with Mobile Token Activation

BizChannel@CIMB	You are in Malaysia.
Mobile Token Activation	
	Launch BizChannel@CIMB App and Iap on "Add Token Account" to scan QR code below. "Please do not close or refresh the browser until your mobile activation has completed. Mobile Token is successfully activated. Login Now Time Remaining: 35 Seconds
If you have	a not installed the BizChannel@CIMB App, please download the app from Apple App Store or Google Playstore.