

User Guide

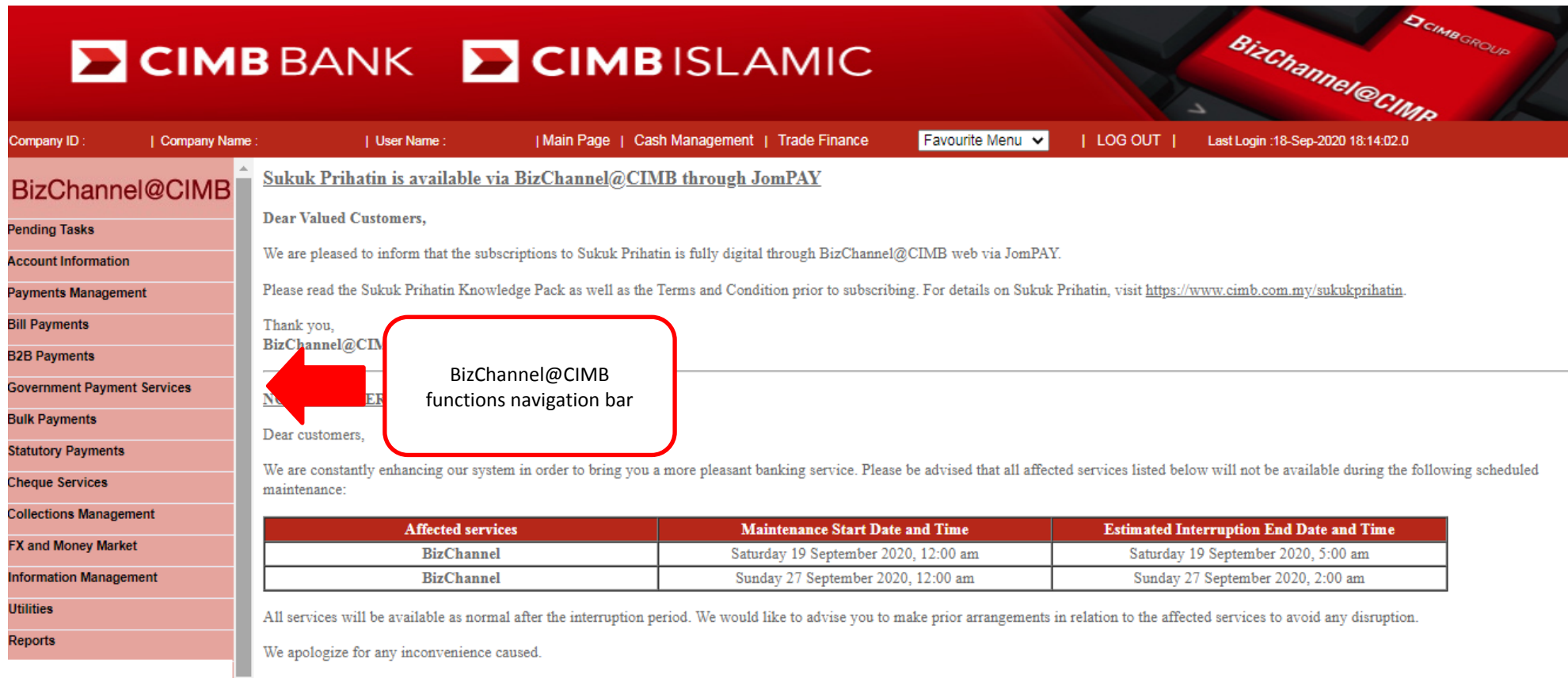
BizChannel@CIMB Navigation Aid	2
Introduction	2
1.0 Sole Proprietor: BizLite Package.....	3
2.0 Sendirian Berhad (Sdn Bhd): Standard Package	4
3.0 Berhad: Customised Package	5
4.0 Government: Customised Package	6
Glossary	7

User Guide

BizChannel@CIMB Navigation Aid

Introduction

BizChannel@CIMB offers internet banking services for CIMB’s corporate customers to access account information, perform financial services via respective function and online transaction authorisation.



BizChannel@CIMB functions navigation bar

Sukuk Prihatin is available via BizChannel@CIMB through JomPAY

Dear Valued Customers,

We are pleased to inform that the subscriptions to Sukuk Prihatin is fully digital through BizChannel@CIMB web via JomPAY.

Please read the Sukuk Prihatin Knowledge Pack as well as the Terms and Condition prior to subscribing. For details on Sukuk Prihatin, visit <https://www.cimb.com.my/sukukprihatin>.

Thank you,
BizChannel@CIMB

Dear customers,

We are constantly enhancing our system in order to bring you a more pleasant banking service. Please be advised that all affected services listed below will not be available during the following scheduled maintenance:

Affected services	Maintenance Start Date and Time	Estimated Interruption End Date and Time
BizChannel	Saturday 19 September 2020, 12:00 am	Saturday 19 September 2020, 5:00 am
BizChannel	Sunday 27 September 2020, 12:00 am	Sunday 27 September 2020, 2:00 am

All services will be available as normal after the interruption period. We would like to advise you to make prior arrangements in relation to the affected services to avoid any disruption.

We apologize for any inconvenience caused.

For further enquiries, please refer to BizChannel@CIMB Website (<http://www.cimb-bizchannel.com.my>) Guides and Forms

User Guide

This guide provides recommendation of frequently-used functions on BizChannel@CIMB which lets you manage your accounts, payments and collections

1.0 Sole Proprietor: BizLite Package

Transaction Authorisation	Account Information and Inquiry		Payments and Collections						
<ul style="list-style-type: none"> ✓ Pending Tasks 	<p>Account Information</p> <ul style="list-style-type: none"> ✓ Account Balance ✓ Account Statement ✓ Credit Card Account Statement ✓ Schedule Statement ✓ Statement Report Download ✓ Advice Printing 	<p>Utilities</p> <ul style="list-style-type: none"> ✓ Change User Password ✓ Personalization <p>Reports</p> <ul style="list-style-type: none"> ✓ My Activity Report ✓ My Financial Activity Report 	<p>Payment Management</p> <ul style="list-style-type: none"> ✓ DuitNow ✓ In-House Transfers ✓ Domestic Transfers ✓ Telegraphic Transfers ✓ DuitNow Templates ✓ In-House Transfer Templates ✓ Domestic Transfers Templates ✓ Telegraphic Transfers Templates ✓ Favourite Account 				<p>Payroll (Template)</p> <ul style="list-style-type: none"> ✓ Payroll ✓ Zakat ✓ SOCSO ✓ LHDN ✓ EPF ✓ Payroll Template 	<p>Bill Payments</p> <ul style="list-style-type: none"> ✓ Bill Payment ✓ Favourite Biller ✓ JomPAY ✓ Favourite JomPAY Biller <p>B2B Payments (FPX)</p> <ul style="list-style-type: none"> ✓ Payment Status 	<p>FX and Money Market</p> <ul style="list-style-type: none"> ✓ FX Rate Inquiry and Book <p>Business Loan</p> <ul style="list-style-type: none"> ✓ Apply Now ✓ Loan Status
	<p>Information Management</p> <ul style="list-style-type: none"> ✓ Forex Rate Inquiry ✓ Bank Information ✓ User Group Limit Usage ✓ Transaction Cut Off Time ✓ Transaction Status ✓ Account Inquiry ✓ Interest Rate Inquiry 								
	<p>Cheque Services</p> <ul style="list-style-type: none"> ✓ Cheque Status Inquiry 								

For further enquiries, please refer to BizChannel@CIMB Website (<http://www.cimb-bizchannel.com.my>) Guides and Forms

User Guide

2.0 Sendirian Berhad (Sdn Bhd): Standard Package

Transaction Authorisation	Account Information and Inquiry		Payments and Collections			
<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Pending Tasks 	<p>Account Information</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Account Balance <input checked="" type="checkbox"/> Account Statement <input checked="" type="checkbox"/> Credit Card Account Statement <input checked="" type="checkbox"/> Schedule Statement <input checked="" type="checkbox"/> Statement Report Download <input checked="" type="checkbox"/> Advice Printing <p>Information Management</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Forex Rate Inquiry <input checked="" type="checkbox"/> Bank Information <input checked="" type="checkbox"/> User Group Limit Usage <input checked="" type="checkbox"/> Transaction Cut Off Time <input checked="" type="checkbox"/> Transaction Status <input checked="" type="checkbox"/> Account Inquiry <input checked="" type="checkbox"/> Interest Rate Inquiry <p>Cheque Services</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Cheque Status Inquiry 	<p>Utilities</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Change User Password <input checked="" type="checkbox"/> Download Sample <input checked="" type="checkbox"/> Encryption Program <input checked="" type="checkbox"/> Personalization <p>Reports</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> My Activity Report <input checked="" type="checkbox"/> My Financial Activity Report 	<p>Payment Management</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> DuitNow <input checked="" type="checkbox"/> In-House Transfers <input checked="" type="checkbox"/> Domestic Transfers <input checked="" type="checkbox"/> Cashier's Order <input checked="" type="checkbox"/> Demand Draft <input checked="" type="checkbox"/> Telegraphic Transfers <input checked="" type="checkbox"/> DuitNow Templates <input checked="" type="checkbox"/> In-House Transfer Templates <input checked="" type="checkbox"/> Domestic Transfers Templates <input checked="" type="checkbox"/> Cashier's Order Templates <input checked="" type="checkbox"/> Demand Draft Templates <input checked="" type="checkbox"/> Telegraphic Transfers Templates <input checked="" type="checkbox"/> Favourite Account <input checked="" type="checkbox"/> Favourite Account Upload 	<p>Bulk Payments</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Bulk Payments <input checked="" type="checkbox"/> Payroll <p>Statutory Payments (Bulk format)</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Zakat <input checked="" type="checkbox"/> SOCSO <input checked="" type="checkbox"/> EPF <input checked="" type="checkbox"/> LHDN 	<p>Bill Payments</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Bill Payment <input checked="" type="checkbox"/> Favourite Biller <input checked="" type="checkbox"/> Bill Payment Upload <input checked="" type="checkbox"/> JomPAY <input checked="" type="checkbox"/> Favourite JomPAY Biller <input checked="" type="checkbox"/> JomPAY Upload <p>B2B Payments (FPX)</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Payment Status <p>Collections Management</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> MyClear Direct Debit (DD) <input checked="" type="checkbox"/> MyClear DD Mandate <input checked="" type="checkbox"/> Collection Inquiry <input checked="" type="checkbox"/> Collection Status 	<p>FX and Money Market</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> FX Contract Rate Listing <input checked="" type="checkbox"/> FX Rate Inquiry and Book

User Guide

3.0 Berhad: Customised Package

Transaction Authorisation	Account Information and Inquiry		Payments and Collections			
<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Pending Tasks 	<p>Account Information</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Account Balance <input checked="" type="checkbox"/> Account Statement <input checked="" type="checkbox"/> Credit Card Account Statement <input checked="" type="checkbox"/> Schedule Statement <input checked="" type="checkbox"/> Statement Report Download <input checked="" type="checkbox"/> Advice Printing <p>Information Management</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Forex Rate Inquiry <input checked="" type="checkbox"/> Bank Information <input checked="" type="checkbox"/> User Group Limit Usage <input checked="" type="checkbox"/> Transaction Cut Off Time <input checked="" type="checkbox"/> Transaction Status <input checked="" type="checkbox"/> Account Inquiry <input checked="" type="checkbox"/> Interest Rate Inquiry <p>Cheque Services</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Cheque Status Inquiry 	<p>Utilities</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Change User Password <input checked="" type="checkbox"/> Download Sample <input checked="" type="checkbox"/> Encryption Program <input checked="" type="checkbox"/> Personalization <p>Reports</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> My Activity Report <input checked="" type="checkbox"/> My Financial Activity Report <p>LMS Report</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Transaction Inquiry Report <input checked="" type="checkbox"/> Daily Balance Report <input checked="" type="checkbox"/> Monthly Balance Report <input checked="" type="checkbox"/> Yearly Balance Report 	<p>Payment Management</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> DuitNow <input checked="" type="checkbox"/> In-House Transfers <input checked="" type="checkbox"/> Domestic Transfers <input checked="" type="checkbox"/> Cashier's Order <input checked="" type="checkbox"/> Demand Draft <input checked="" type="checkbox"/> Telegraphic Transfers <input checked="" type="checkbox"/> DuitNow Templates <input checked="" type="checkbox"/> In-House Transfer Templates <input checked="" type="checkbox"/> Domestic Transfers Templates <input checked="" type="checkbox"/> Cashier's Order Templates <input checked="" type="checkbox"/> Demand Draft Templates <input checked="" type="checkbox"/> Telegraphic Transfers Templates <input checked="" type="checkbox"/> Favourite Account <input checked="" type="checkbox"/> Favourite Account Upload 	<p>Bulk Payments</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Bulk Payments <input checked="" type="checkbox"/> Payroll <p>Statutory Payments (Bulk format)</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Zakat <input checked="" type="checkbox"/> SOCSO <input checked="" type="checkbox"/> EPF <input checked="" type="checkbox"/> LHDN 	<p>Bill Payments</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Bill Payment <input checked="" type="checkbox"/> Favourite Biller <input checked="" type="checkbox"/> Bill Payment Upload <input checked="" type="checkbox"/> JomPAY <input checked="" type="checkbox"/> Favourite JomPAY Biller <input checked="" type="checkbox"/> JomPAY Upload <p>B2B Payments (FPX)</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Payment Status <p>Collections Management</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> MyClear Direct Debit (DD) <input checked="" type="checkbox"/> MyClear DD Mandate <input checked="" type="checkbox"/> Collection Inquiry <input checked="" type="checkbox"/> Collection Status 	<p>FX and Money Market</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> FX Contract Rate Listing <input checked="" type="checkbox"/> FX Rate Inquiry and Book

User Guide

4.0 Government: Customised Package

Transaction Authorisation	Account Information and Inquiry	Payments and Collections			
<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Pending Tasks 	<div style="border: 1px solid #ccc; padding: 5px;"> <p>Account Information</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Account Balance <input checked="" type="checkbox"/> Account Statement <input checked="" type="checkbox"/> Credit Card Account Statement <input checked="" type="checkbox"/> Schedule Statement <input checked="" type="checkbox"/> Statement Report Download <input checked="" type="checkbox"/> Advice Printing </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px;"> <p>Information Management</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Forex Rate Inquiry <input checked="" type="checkbox"/> Bank Information <input checked="" type="checkbox"/> User Group Limit Usage <input checked="" type="checkbox"/> Transaction Cut Off Time <input checked="" type="checkbox"/> Transaction Status <input checked="" type="checkbox"/> Account Inquiry <input checked="" type="checkbox"/> Interest Rate Inquiry </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px;"> <p>Cheque Services</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Cheque Status Inquiry </div>	<div style="border: 1px solid #ccc; padding: 5px;"> <p>Utilities</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Change User Password <input checked="" type="checkbox"/> Download Sample <input checked="" type="checkbox"/> Encryption Program <input checked="" type="checkbox"/> Personalization </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px;"> <p>Reports</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> My Activity Report <input checked="" type="checkbox"/> My Financial Activity Report </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px;"> <p>LMS Report</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Transaction Inquiry Report <input checked="" type="checkbox"/> Daily Balance Report <input checked="" type="checkbox"/> Monthly Balance Report <input checked="" type="checkbox"/> Yearly Balance Report </div>	<div style="border: 1px solid #ccc; padding: 5px;"> <p>Payment Management</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> DuitNow <input checked="" type="checkbox"/> In-House Transfers <input checked="" type="checkbox"/> Domestic Transfers <input checked="" type="checkbox"/> Cashier's Order <input checked="" type="checkbox"/> Demand Draft <input checked="" type="checkbox"/> Telegraphic Transfers <input checked="" type="checkbox"/> DuitNow Templates <input checked="" type="checkbox"/> In-House Transfer Templates <input checked="" type="checkbox"/> Domestic Transfers Templates <input checked="" type="checkbox"/> Cashier's Order Templates <input checked="" type="checkbox"/> Demand Draft Templates <input checked="" type="checkbox"/> Telegraphic Transfers Templates <input checked="" type="checkbox"/> Favourite Account <input checked="" type="checkbox"/> Favourite Account Upload </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px;"> <p>Bulk Payments</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Bulk Payments <input checked="" type="checkbox"/> Payroll </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px;"> <p>Statutory Payments (Bulk format)</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Zakat <input checked="" type="checkbox"/> SOCSO <input checked="" type="checkbox"/> EPF <input checked="" type="checkbox"/> LHDN </div>	<div style="border: 1px solid #ccc; padding: 5px;"> <p>Bill Payments</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Bill Payment <input checked="" type="checkbox"/> Favourite Biller <input checked="" type="checkbox"/> Bill Payment Upload <input checked="" type="checkbox"/> JomPAY <input checked="" type="checkbox"/> Favourite JomPAY Biller <input checked="" type="checkbox"/> JomPAY Upload </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px;"> <p>B2B Payments (FPX)</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Payment Status </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px;"> <p>Collections Management</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> MyClear Direct Debit (DD) <input checked="" type="checkbox"/> MyClear DD Mandate <input checked="" type="checkbox"/> Collection Inquiry <input checked="" type="checkbox"/> Collection Status </div>	<div style="border: 1px solid #ccc; padding: 5px;"> <p>Government Payment Services</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> AG Bulk Payments <input checked="" type="checkbox"/> Non AG Bulk Payments <input checked="" type="checkbox"/> Download AK File <input checked="" type="checkbox"/> Rejected Reports <input checked="" type="checkbox"/> Undownloaded CR File (s) <input checked="" type="checkbox"/> 1GFMAS Bulk Payments <input checked="" type="checkbox"/> 1GFMAS Salary Payments <input checked="" type="checkbox"/> Government Statement <input checked="" type="checkbox"/> 1SPEKS Bulk Payments </div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px;"> <p>FX and Money Market</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> FX Contract Rate Listing <input checked="" type="checkbox"/> FX Rate Inquiry and Book </div>

Glossary

Functions	Brief explanation of function
Transaction Authorisation	
Pending Tasks	To view transactions that are awaiting for Authoriser to approve or reject
Account Information and Inquiry	
Account Balance	To view your current balances.
Account Statement / Credit Card Statement	To view or download statement based on File Format.
Schedule Statement	To request for statements to be auto generated on monthly basis based on your selection of billing cycle, file format and file type.
Forex Rate Inquiry	To view foreign currency exchange rate against local currency (Malaysian Ringgit).
Bank Information	To view or download Bank Information such as Bank Code for Interbank GIRO (IBG), RENTAS, SWIFT.
User Group Limit Usage	To view Transaction limit and usage.
Transaction Cut Off Time	To view transaction cut off time.
Transaction Status	To view or download for transactions performed from the last 3 months period.

For further enquiries, please refer to BizChannel@CIMB Website (<http://www.cimb-bizchannel.com.my>) Guides and Forms

User Guide

Functions	Brief explanation of function
Account Inquiry	To inquire information about your company account or other accounts.
Interest Rate Inquiry	To view latest interest rate.
Cheque Status Inquiry	To inquire on Cheque Status.
Change User Password	To change login password.
Download Sample	To download the file template for various types of payment files for uploading.
Encryption Program	To download and install the Encryption Program.
Personalisation	<p>Personalization allows you to</p> <ul style="list-style-type: none"> - create shortcut for frequent payment made and it appears in your "Favorite Menu" bar on top. - Choose the default account to display on your screen. - edit your security questions and answers. - create / edit SecureWord
My activity report	To view or download activities report related to non-financial transaction performed (i.e, Account Balance, etc.)
My financial activity report	To view or download financial Activity report contains activities related to financial transaction performed
LMS Report	To view Liquidity Management Services (LMS) transaction Inquiry and balance reports.

User Guide

Functions	Brief explanation of function
Payments and Collections	
DuitNow	To perform DuitNow transaction.
In-House Transfers	To perform In-House Transfers (CIMB account to CIMB account) transaction.
Domestic Transfers	To perform Domestic Transfers (IBG / RENTAS) transaction.
Telegraphic Transfers	To perform Telegraphic Transfers transaction.
Favourite Account	To maintain frequently used destination account numbers.
Bulk Payments	To pay to multiple accounts via file upload.
Payroll	To process your employee payroll by uploading a payroll file.
Payroll (Template)	To process your employee payroll or statutory payments via a template.
Statutory Payments (Zakat, SOCSO, EPF, LHDN)	To process your statutory payments via file upload.
Bill Payments	To perform bill payments transaction.
JomPAY	To perform JomPAY transaction.

User Guide

Functions	Brief explanation of function
B2B Payments (FPX)	To view FPX payments status.
MyClear Direct Debit	A service is offered by PayNet whereby Billers, through Biller Banks are authorized to debit a Payer's bank account directly at regular intervals by Payer Banks.
MyClear Mandate	To view MyClear Mandate listing.
Collection Inquiry	To perform collection inquiry.
Collection Status	To view collection status listing.
FX Contract Rate Listing	To view FX Contract Rate booked at BizChannel.
FX Rate Inquiry and Book	To monitor and contract FX rates for online settlements / payments within the same day.
Government Payments Services	Payments and collection services for government bodies.