

# **Existing Users Mobile Token Activation**

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## BizChannel@CIMB Existing Users Mobile Token Activation

### **1.0 Getting started**

- Ensure that you have your BizChannel@CIMB Company ID, User ID and password readily available.
- This Mobile app is available for iPhone that runs on iOS 10 and above or Android based smartphones and devices that runs on Android 7.0 and above. Do ensure the minimal requirements are updated as and when needed for software update.
- For security reasons, our Mobile Banking application is not compatible with devices that has been rooted or jailbroken.

## **1.1 Existing Users switched to Mobile Token**

### Downloading BizChannel@CIMB App on your device



Download and install the "**BizChannel@CIMB**" Mobile App from Google Play or App Store.



- To activate your Mobile Token, you will need to download BizChannel@CIMB Mobile App and Login BizChannel Website, <u>www.cimb-bizchannel.com.my.</u>
- Ensure that you have your BizChannel@CIMB username and password readily available.





## **Existing Users Mobile Token Activation**

### **1.2 Mobile Token Activation**

• Enter BizChannel@CIMB Company ID and User ID.

#### CIMB BANK CIMBISLAMIC

BizChannel@CIMB		You are in : Malaysia	·
Welcome to BizChannel	@CIMB	Announcement	
Company ID		CIMB Bank Berhad & CIMB Islamic Bank Berhad	^
User ID Forgot Password >>	Next >>	Updated Telegraphic Transfer User Guide and FAOs We are constantly upgrading our service to bring you improved banking experience. You can view and download our Telegraphic Transfers user guide and FAQs from our <u>Download Centre</u> . Do note when using Live or Counter Rate on BizChannel@CIMB, the final FX rate will be booked when Authorizer approves the transaction. Any cancellation/rejection will be subjected to processing fees.	
New User? >> Register >> First Time Login	Need Assistance? >> Frequently Asked Questions >> Contact Us	Dear Valued Customer, <u>NOTICE: Change in operating hours for Business Call Centre</u> We would like to inform you that effective <b>1st July 2019</b> , our Business Call Centre operating hours will be revised as in the table below.	~

• Verify SecureWord and ensure it is correct

#### CIMBISLAMIC CIMB BANK

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BizChannel@CIMB	You are in : Malaysia 🔹
Welcome to BizChannel@CIMB	Announcement
standard Is this your SecureWord? Yes >> No If this is NOT your chosen SecureWord, please DO NOT login.	Updates of Privacy Notice         Please be informed that the terms of our Privacy Notice have been amended and updated. The amended and updated Privacy Notice shall take effect and be binding upon you effective 10th January 2018.         Please be informed on the following changes for BirChannel@CIMB: <u>Flective Date Services Privacy Notice Privacy Notice Changes Informed on the following changes for BirChannel@CIMB:                  <u>I January 2018</u> <u>Services Privacy Notice Changes Information Changes Information Changes Information Changes Information Changes Information Changes Information Changes Sector TLHDNM* for the Region field. The "SEMENANIUNG", "SABAH" and "SARAVAK" options will no longer be applicable.                 For further enquiries, please contact our Business Call Centre at 1300 888 828 Monday to Friday from 7AM to 7PM and Saturday from 8AM to 5PM (excluding public holidays) or email to mybuinesscare@cimb.com                 Important Notice: Discontinuation of Bill Payment service to SYABAS    </u></u>

### Enter Password

#### 

BizCha	nnel@CIMB				You are in : Malaysia
Welcome to	BizChannel@CIMB		Announceme	nt	
			Updates of Privac Please be informed amended and upda January 2018.	y Notice that the terms of our Priv ted Privacy Notice shall t	vacy Notice have been amended and updated. The ake effect and be binding upon you effective 10th
User Password	1		Please be informed	on the following change	s for BizChannel@CIMB:
Forgot Passwo	rd >> Next >>	Cancel	Effective Date 1 January 2018	Services Statutory Payments - LHDN	Description of Changes Please select "LHDNM" for the Region field. The "SEMENANJUNG", "SABAH" and "SARAWAK" options will no longer be applicable.
			For further enquiri from 7AM to 7PM mybusinesscare@c	es, please contact our Bus and Saturday from 8AM imb.com	iness Call Centre at 1300 888 828 Monday to Friday to SPM (excluding public holidays) or email to
			Important Notice	Discontinuation of Bill	Payment service to SYABAS



# **Existing Users Mobile Token Activation**

• Follow steps shown on the website



- Step 1: Launch BizChannel@CIMB Mobile App.
- Step 2: Slide for Mobile Token.
- Step 3: Click "Next".





# **Existing Users Mobile Token Activation**

- Step 4: Click "Add Token Account".
- Step 5: Use your mobile device to scan QR Code from BizChannel@CIMB Website within 60 seconds to avoid expiry of QR Code

< MOBILE TOKEN	K MOBILE TOKEN
NO AVAILABLE TOKEN	MB ISLAMIC Much BischanneigCRMB App and tap on "Add Token Account" to scan GR code below "Hease do not cose or release the browner well your mobile activation has completed.
	et Churit Charter Termi & Conditions Child Bank Gethad (1346-47)
ADD TOKEN ACCOUNT	

• Note: If QR code expired after 60 seconds, please "Click to Reload QR Code" on BizChannel@CIMB Website to reload QR Code.

CIMB BANK CIMB ISL	AMIC	
BizChannel@CIMB		You are in : Malaysia
Mobile Token Activation		
Launch <b>BizCha</b> "Piease	nnel@CIMB App and tap on "Add Token Acco to not close or refresh the browser until your mobile a Click to Reload QR Code Time Remaining : 0 Seconds	ount" to scan QR code below. ctivation has completed.
If you have not installed the <mark>B</mark> i	zChannel@CIMB App, please download the app from	n Apple App Store or Google Playstore.
Privacy Policy Security Arrangement Client Cf	arter Terms & Conditions	All rights reserved. Copyright © 2020 CIMB Bank Berhad (13491-P) CIMB Islamic Bank Berhad (671380-H)



## BizChannel@CIMB Existing Users Mobile Token Activation

• Step 6: Enter your existing BizChannel@CIMB Login password and tap 'Submit'.



• Step 7: To agree with term & conditions.

	TERMS & CONDITIONS
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## **Existing Users Mobile Token Activation**

- Tap 'DONE' to complete setup.
- You have successfully activated Mobile Token for this device.



