1.0	Getting Started	2
Sectio	n 1: Initiation of Transaction	2
Sectio	n 2: Submission of Transaction	3
Sectio	n 3: Transaction Status	4

1.0 Getting Started

This guide will show you how to perform Bulk DuitNow transaction using BizChannel@CIMB Web. Please note the following:

• Fields marked with asterisk (*) in the sections below are mandatory fields.

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Bulk DuitNow	Unloaded File Status			

Section 1: Initiation of Transaction

the downloaded sample.

1) Update the payment info from

- 2) Navigate to "Bulk Payments" > "Bulk DuitNow" page.
- 3) File Format: Select the File Format in .DAT or .CSV
- 4) File Type: Encrypted/Non Encrypted
- 5) File Upload: Click "Choose File" to upload your payment file.
- 6) **Pay from:** Select the debiting account (the account you're transferring from)
- 7) **Online Balance:** Click to check your latest account balance in real time.
- 8) **Submit for Acceptance:** Submit the Bulk DuitNow file

	Result Me	essage: Your file has be	een submitted for acceptance
Search Criteria			
Upload Date*	24/01/2024 -	24/01/2024	(dd/mm/yyyy)
Reference Number]
File Name]
Filter by Status	Awaiting Validation	Pending Confirmation	n
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			Search

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Section 2: Submission of Transaction

Bulk Payments / Bulk DuitNow / Uploaded File Status

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BizChannel@CIMB	Pend	in Task	Pending Task / Continu	dim Page 7 Ranut Page							
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- 1) Once submitted, the file will be validated.
- 2) **"Confirm"** & "**Delete**" button will appear once validation completed.
- 3) Click "**Confirm**" to proceed.

Note: To process multiple files, select the checkboxes and click the "Confirm" button at the bottom right to proceed.

- A "Pending Task" will be created which require approval.
- 5) Upon approval, secure TAC will be sent to approver's BizChannel App
- 6) Once confirm the transaction, the system will process the payment.

Search

Section 3: Transaction Status

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- Navigate to "Information Management" > "Transaction Status" page.
- To search for your transaction, input required details in the mandatory fields marked with "*".
- 3) Click the "**Search**" button.
- 4) Check the transaction status in the "Trx Status" field.

For further enquiries, please contact our Business Call Centre at **1300 888 828** between 8AM to 7PM from Monday to Friday or 8AM to 5PM on Saturday (excluding public holidays) or email to **mybusinesscare@cimb.com**.